

tech assist Refrigeration Case Performance Report

🔔 This is a beta pre-release version of this report and is provided for your review and feedback. It is possible that certain information contained within this analysis may be incorrect or missing. If you discover information that you believe is incorrect, or if you have general feedback on the design of this report, we would like to hear from you at: support@techassist.app - Thank you.



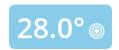
Supercenter

Region: Arkansas / NE OK(42)

IMS

Market: 326

Business Model: Insource



7%

Average case temperature

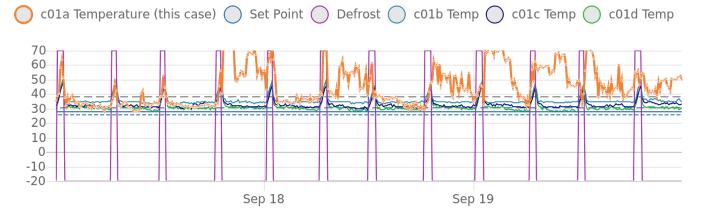
Case target set point

Percentage of time operating within 2.5° of target temperature

Details

Temp	med temp	Avg Temp Offset	15.5°
Туре	island	Pct Time in Target	7.0%
Contents	deli	Defrost Cycle Period	5.4 hours

Circuit Telemetry (72 hour period)



Cases on this Circuit

Case	Time in Target	Avg Temp	Target Temp	Temp Offset	Class	Model
c01a	7%	43.5°	28.0°	15.5°	med temp island deli	Unknown

Case	Time in Target	Avg Temp	Target Temp	Temp Offset	Class	Model
c01b	0%	34.4°	28.0°	6.4°	med temp island deli	Unknown
c01c	15%	31.5°	28.0°	3.5°	med temp island deli	Unknown
c01d	75%	30.1°	28.0°	2.1°	med temp island deli	Unknown

Tech Assist Observations

- > CASE IS OPERATING ABOVE AVERAGE TEMPERATURE FOR THIS CASE CLASS.
- > AVERAGE CASE TEMPERATURE IS WELL OUTSIDE TARGET BAND (HIGH).
- ➤ HIGH FREQUENCY TEMPERATURE VARIATIONS MAY INDICATE MECHANICAL CYCLING.
- > TEMPERATURE VARIATION IS WELL ABOVE THE NORM FOR THIS CASE CLASS.

Rack Overview (72 hour period)

Rack: **mtc**

Details:

Num Circuits	17
Num Cases	47
Num Cases in Target	28

Circuits:

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Circuit	Num Cases	# in Target	Avg Offset°	Case Performance		
c1	4	1	6.89	● c01a ● c01b ● c01c ● c01d		
с6	3	0	4.51	o c06a o c06b o c06c		
с8	2	1	3.49	● c08a ● c08b		
c12	6	3	3.23	c12a ● c12b ● c12c ● c12d ● c12e ● c12f		
с7	2	0	3.1	o c07a o c07b		
c11	6	1	2.95	● c11a ● c11b ● c11c ● c11d ● c11e ● c11f		
с5	1	1	2.15	● c05		
c13.2	2	2	2.14	● c13.2a ● c13.2b		
c4	1	1	2.1	● c04		
c2	2	1	1.96	● c02a ● c02b		
c13.1	3	2	1.8	● c13.1a ● c13.1b ● c13.1c		
c14	4	4	1.42	● c14a ● c14b ● c14c ● c14d		
с9	2	2	1.4	● c09a ● c09b		
c10.3	3	3	0.98	● c10.3a ● c10.3b ● c10.3c		
c10.2	2	2	0.93	● c10.2a ● c10.2b		

Circuit	Num Cases	# in Target	Avg Offset°	Case Performance
с3	2	2	0.92	● c03a ● c03b
c10.1	2	2	0.63	● c10.1a ● c10.1b

Rack Telemetry (72 hour period)

No rack telemetry data available

Rack Work Order Summary (For all assets on rack: **mtc** as of: 09/19/2020 - past 30 days)

Date Created	Work Order ID	Status	Problem	Description	Assets Referenced
09/19/2020	148666510	IN PROGRESS Dispatch Confirmed 1 day old	P1-Onsite W/I 24 Hours	/ FM - REFRIGERATION / Case - Automation Single / High Temperature / AUTOMATED WORK ORDER. Job Type: refrigeration Assigned To: 10101 Units Affected: 1 Problem Type: High Temperature Systems Affected: C01a DELI ISL 45.0° Manual Comment: N/A	c01a
09/17/2020	148546627	O9/17/2020	P1-Onsite W/I 24 Hours	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC) / Refrigeration / Case - Multi Deck / High Temperature / Please provide the case label number: C01a / Ha	c01a
09/12/2020	148208265	O9/12/2020	Pe- Emergency- Onsite W/I 4 Hours	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC) / Refrigeration / Case - Multi Deck / High Temperature / Please provide the case label number: MTC-1a /	mtc c01a
09/12/2020	148205403	O9/12/2020	P1-Onsite W/I 24 Hours	Refrigeration (Frozen, Coolers, Dairy etc) / Refrigeration / Refrigerated Case / High Temperature / Name: Cary Hornbeck - cwhornb.s00024 / Tag ID:	mtc
09/03/2020	147795922	O9/03/2020	Pe- Emergency- Onsite W/I 2 Hours	/ FM - REFRIGERATION / Rack House / Phase Loss / AUTOMATED WORK ORDER. Job Type: refrigeration Assigned To: 10101 Units Affected: 1 Problem Type: P	mtc

See more at https://techassist.app

