


Store: 2688 For period ending: Thu, 07 Oct 2021 View

## Store: 2688 Tyler, TX


Date range: Tue Oct 05 2021 - Thu Oct 07 2021 Data Source: IoT

Last Updated: Thu, Oct 7, 2021 09:30 AM CDT



**69%**  
This Store's Average Time in Target %\*

**Supercenter**  
Tyler, TX  
Store #: 2688  
Ops Region Number: 5  
FM Region/Subregion: 10-01  
Business Model: Insource



### Performance Overview



### Rack Performance

A	B	C	D
[RACK A] Emerson	[RACK B] Emerson	[RACK C] Emerson	[RACK D] Emerson
Number cases: 29 Time in Target: 77%	Number cases: 32 Time in Target: 56%	Number cases: 48 Time in Target: 80%	Number cases: 24 Time in Target: 58%

### Refrigeration Cases

#### Table Filters

Rack:  Circuit:  Contents:  Temperature:  Health:   
 In Target:  Observation:

133 cases displayed [Reset Filters](#)

[Export This List](#)

Case ID	Label	Target%	Viewer Link	Class	Circuit	Rack	Model
d06b	D06 PRD/DAIRY	0%	[Click to View]	med temp   unspecified   dairy	d06	D	
d1.2c	D1.2 MD PROD	0%	[Click to View]	med temp   multi-deck   produce	d1.2	D	
c11f	C11 MT CFN	0%	[Click to View]	med temp   coffin   unspecified	c11	C	
c03a	C03 MT CAKE	0%	[Click to View]	med temp   unspecified   bakery	c03	C	
b11	B11 IC FZR	0%	[Click to View]	low temp   freezer   ice	b11	B	
b01.2d	B01.2 IC DRS	0%	[Click to View]	low temp   door   ice cream	b01.2	B	
b01.1d	B01.1 IC DRS	3%	[Click to View]	low temp   door   ice cream	b01.1	B	
b01.1b	B01.1 IC DRS	4%	[Click to View]	low temp   door   ice cream	b01.1	B	
a1.4a	A1.4 FF DRS	4%	[Click to View]	low temp   door   frozen food	a1.4	A	
a1.4b	A1.4 FF DRS	8%	[Click to View]	low temp   door   frozen food	a1.4	A	
b01.1a	B01.1 IC DRS	10%	[Click to View]	low temp   door   ice cream	b01.1	B	
b01.2c	B01.2 IC DRS	10%	[Click to View]	low temp   door   ice cream	b01.2	B	
b01.1c	B01.1 IC DRS	13%	[Click to View]	low temp   door   ice cream	b01.1	B	
c10.2b	C10.2 MD DELI	14%	[Click to View]	med temp   multi-deck   deli	c10.2	C	
c09a	C09 MEAT CLR	15%	[Click to View]	med temp   cooler   meat	c09	C	
d7.1a	D7.1 MD DAIRY	17%	[Click to View]	med temp   multi-deck   dairy	d7.1	D	
b08	B08 OGP FZR	18%	[Click to View]	low temp   freezer   grocery	b08	B	
a2.1b	A2.1 FF DRS	22%	[Click to View]	low temp   door   frozen food	a2.1	A	
b01.2a	B01.2 IC DRS	25%	[Click to View]	low temp   door   ice cream	b01.2	B	
d7.1b	D7.1 MD DAIRY	27%	[Click to View]	med temp   multi-deck   dairy	d7.1	D	
c11b	C11 MT CFN	28%	[Click to View]	med temp   coffin   unspecified	c11	C	
d7.2b	D7.2 MD DAIRY	30%	[Click to View]	med temp   multi-deck   dairy	d7.2	D	
d09	D09 SS DELI	30%	[Click to View]	med temp   unspecified   deli	d09	D	
d10	D10 SRV DELI	31%	[Click to View]	med temp   service   deli	d10	D	
d7.1c	D7.1 MD DAIRY	32%	[Click to View]	med temp   multi-deck   dairy	d7.1	D	
d7.2c	D7.2 MD DAIRY	35%	[Click to View]	med temp   multi-deck   dairy	d7.2	D	
b04a	B04 DT CFN	38%	[Click to View]	dual temp(t)   coffin   unspecified	b04	B	
b02a	B02 DT CFN	38%	[Click to View]	dual temp(t)   coffin   unspecified	b02	B	
c09b	C09 MEAT CLR	42%	[Click to View]	med temp   cooler   meat	c09	C	
b01.2b	B01.2 IC DRS	44%	[Click to View]	low temp   door   ice cream	b01.2	B	
b03a	B03 DT END	45%	[Click to View]	dual temp(t)   door   unspecified	b03	B	
b04b	B04 DT CFN	48%	[Click to View]	dual temp(t)   coffin   unspecified	b04	B	
b02d	B02 DT CFN	52%	[Click to View]	dual temp(t)   coffin   unspecified	b02	B	
b02c	B02 DT CFN	54%	[Click to View]	dual temp(t)   coffin   unspecified	b02	B	
d4.1	D4.1 BKRY CLR	50%	[Click to View]	med temp   cooler   bakery	d4.1	D	
a2.1d	A2.1 FF DRS	56%	[Click to View]	low temp   door   frozen food	a2.1	A	
d1.1b	D1.1 MD PROD	57%	[Click to View]	med temp   multi-deck   produce	d1.1	D	
a04	A04 GROC FRZ	58%	[Click to View]	low temp   freezer   grocery	a04	A	
d7.2a	D7.2 MD DAIRY	60%	[Click to View]	med temp   multi-deck   dairy	d7.2	D	

b02b	B02 U1 LFN	60%	[Click to View]	dual temp(t) coffin   unspecified	b02	B
a1.4c	A1.4 FF DRS	60%	[Click to View]	low temp   door   frozen food	a1.4	A
c08b	C08 MD MEAT	61%	[Click to View]	med temp   multi-deck   meat	c08	C
a2.4b	A2.4 FF DRS	61%	[Click to View]	low temp   door   frozen food	a2.4	A
d08b	D08 DAIRY CLR	67%	[Click to View]	med temp   cooler   dairy	d08	D
c07b	C07 MD MEAT	68%	[Click to View]	med temp   multi-deck   meat	c07	C
c05	C05 MD SEAFOOD	68%	[Click to View]	med temp   multi-deck   seafood	c05	C
d03	D03 PROD CLR	69%	[Click to View]	med temp   cooler   produce	d03	D
b04d	B04 DT CFN	69%	[Click to View]	dual temp(t) coffin   unspecified	b04	B
c11c	C11 MT CFN	70%	[Click to View]	med temp   coffin   unspecified	c11	C
c11e	C11 MT CFN	71%	[Click to View]	med temp   coffin   unspecified	c11	C
d05	D05 SERV DELI	74%	[Click to View]	med temp   service   deli	d05	D
c12d	C12 MT CFN	74%	[Click to View]	med temp   coffin   unspecified	c12	C
a1.1a	A1.1 FF DRS	74%	[Click to View]	low temp   door   frozen food	a1.1	A
c06a	C06 MD MEAT	75%	[Click to View]	med temp   multi-deck   meat	c06	C
b04c	B04 DT CFN	76%	[Click to View]	dual temp(t) coffin   unspecified	b04	B
a1.2c	A1.2 FF DRS	77%	[Click to View]	low temp   door   frozen food	a1.2	A
c11a	C11 MT CFN	78%	[Click to View]	med temp   coffin   unspecified	c11	C
b06b	B06 DT CFN	78%	[Click to View]	dual temp(mt) coffin   unspecified	b06	B
d12	D12 MD DELI	79%	[Click to View]	med temp   multi-deck   deli	d12	D
b06c	B06 DT CFN	79%	[Click to View]	dual temp(mt) coffin   unspecified	b06	B
a1.2a	A1.2 FF DRS	79%	[Click to View]	low temp   door   frozen food	a1.2	A
d1.2b	D1.2 MD PROD	80%	[Click to View]	med temp   multi-deck   produce	d1.2	D
c06b	C06 MD MEAT	80%	[Click to View]	med temp   multi-deck   meat	c06	C
b03b	B03 DT END	80%	[Click to View]	dual temp(t) door   unspecified	b03	B
a1.1d	A1.1 FF DRS	80%	[Click to View]	low temp   door   frozen food	a1.1	A
a1.2b	A1.2 FF DRS	80%	[Click to View]	low temp   door   frozen food	a1.2	A
c08a	C08 MD MEAT	81%	[Click to View]	med temp   multi-deck   meat	c08	C
c11d	C11 MT CFN	83%	[Click to View]	med temp   coffin   unspecified	c11	C
d02	D02 OGP CLR	84%	[Click to View]	med temp   cooler   grocery	d02	D
b10.1	B10.1 BKRY FZR	84%	[Click to View]	low temp   freezer   bakery	b10.1	B
a2.3d	A2.3 FF DRS	84%	[Click to View]	low temp   door   frozen food	a2.3	A
a2.4a	A2.4 FF DRS	84%	[Click to View]	low temp   door   frozen food	a2.4	A
c03b	C03 MT CAKE	85%	[Click to View]	med temp   unspecified   bakery	c03	C
a2.1a	A2.1 FF DRS	85%	[Click to View]	low temp   door   frozen food	a2.1	A
d08c	D08 DAIRY CLR	86%	[Click to View]	med temp   cooler   dairy	d08	D
c07a	C07 MD MEAT	86%	[Click to View]	med temp   multi-deck   meat	c07	C
c01b	C01 DELI ISL	86%	[Click to View]	med temp   island   deli	c01	C
a1.3a	A1.3 FF DRS	86%	[Click to View]	low temp   door   frozen food	a1.3	A
a2.1c	A2.1 FF DRS	86%	[Click to View]	low temp   door   frozen food	a2.1	A
a2.2a	A2.2 FF DRS	87%	[Click to View]	low temp   door   frozen food	a2.2	A
d1.2a	D1.2 MD PROD	89%	[Click to View]	med temp   multi-deck   produce	d1.2	D
c12a	C12 MT CFN	89%	[Click to View]	med temp   coffin   unspecified	c12	C
b07a	B07 MT END	89%	[Click to View]	med temp   door   unspecified	b07	B
c12c	C12 MT CFN	90%	[Click to View]	med temp   coffin   unspecified	c12	C
c12b	C12 MT CFN	90%	[Click to View]	med temp   coffin   unspecified	c12	C
a2.2b	A2.2 FF DRS	90%	[Click to View]	low temp   door   frozen food	a2.2	A
c12e	C12 MT CFN	91%	[Click to View]	med temp   coffin   unspecified	c12	C
c01d	C01 DELI ISL	91%	[Click to View]	med temp   island   deli	c01	C
b06a	B06 DT CFN	91%	[Click to View]	dual temp(mt) coffin   unspecified	b06	B
a1.1b	A1.1 FF DRS	91%	[Click to View]	low temp   door   frozen food	a1.1	A
a1.1c	A1.1 FF DRS	92%	[Click to View]	low temp   door   frozen food	a1.1	A
c12f	C12 MT CFN	92%	[Click to View]	med temp   coffin   unspecified	c12	C
b07b	B07 MT END	93%	[Click to View]	med temp   door   unspecified	b07	B
d08a	D08 DAIRY CLR	94%	[Click to View]	med temp   cooler   dairy	d08	D
c01c	C01 DELI ISL	94%	[Click to View]	med temp   island   deli	c01	C
c14e	C14 MT CFN	94%	[Click to View]	med temp   coffin   unspecified	c14	C
c10.3a	C10.3 MD DELI	94%	[Click to View]	med temp   multi-deck   deli	c10.3	C
c10.2a	C10.2 MD DELI	94%	[Click to View]	med temp   multi-deck   deli	c10.2	C
b06d	B06 DT CFN	94%	[Click to View]	dual temp(mt) coffin   unspecified	b06	B
b10.2	B10.2 DELI CLR	94%	[Click to View]	med temp   cooler   deli	b10.2	B
c14b	C14 MT CFN	95%	[Click to View]	med temp   coffin   unspecified	c14	C
b09a	B09 FF DRS	95%	[Click to View]	low temp   door   frozen food	b09	B
d1.1a	D1.1 MD PROD	96%	[Click to View]	med temp   multi-deck   produce	d1.1	D
c13.1b	C13.1 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c13.1	C
c10.1a	C10.1 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c10.1	C
c13.1a	C13.1 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c13.1	C
c10.1b	C10.1 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c10.1	C
c02a	C02 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c02	C
c13.2a	C13.2 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c13.2	C
c10.3b	C10.3 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c10.3	C
c13.1c	C13.1 MD DELI	96%	[Click to View]	med temp   multi-deck   deli	c13.1	C
c06c	C06 MD MEAT	96%	[Click to View]	med temp   multi-deck   meat	c06	C
b05b	B05 DT END	96%	[Click to View]	dual temp(t) door   unspecified	b05	B
a2.2c	A2.2 FF DRS	96%	[Click to View]	low temp   door   frozen food	a2.2	A

a1.3d	A1.3 FF DRS	96%	[Click to View]	low temp   door   frozen food	a1.3	A
a1.3c	A1.3 FF DRS	96%	[Click to View]	low temp   door   frozen food	a1.3	A
c10.3c	C10.3 MD DELI	97%	[Click to View]	med temp   multi-deck   deli	c10.3	C
c02b	C02 MD DELI	97%	[Click to View]	med temp   multi-deck   deli	c02	C
c13.2b	C13.2 MD DELI	97%	[Click to View]	med temp   multi-deck   deli	c13.2	C
a2.4c	A2.4 FF DRS	97%	[Click to View]	low temp   door   frozen food	a2.4	A
d1.1c	D1.1 MD PROD	98%	[Click to View]	med temp   multi-deck   produce	d1.1	D
c01a	C01 DELI ISL	98%	[Click to View]	med temp   island   deli	c01	C
c14c	C14 MT CFN	98%	[Click to View]	med temp   coffin   unspecified	c14	C
b09b	B09 FF DRS	98%	[Click to View]	low temp   door   frozen food	b09	B
b05a	B05 DT END	98%	[Click to View]	dual temp (t)   door   unspecified	b05	B
a2.3b	A2.3 FF DRS	98%	[Click to View]	low temp   door   frozen food	a2.3	A
a1.3b	A1.3 FF DRS	98%	[Click to View]	low temp   door   frozen food	a1.3	A
a2.3a	A2.3 FF DRS	98%	[Click to View]	low temp   door   frozen food	a2.3	A
a2.3c	A2.3 FF DRS	98%	[Click to View]	low temp   door   frozen food	a2.3	A
d4.2	D4.2 DELI CLR	99%	[Click to View]	med temp   cooler   deli	d4.2	D
c14f	C14 MT CFN	99%	[Click to View]	med temp   coffin   unspecified	c14	C
c14d	C14 MT CFN	99%	[Click to View]	med temp   coffin   unspecified	c14	C
c14a	C14 MT CFN	100%	[Click to View]	med temp   coffin   unspecified	c14	C

### Observation Summary

# Occurrences	Observation
32	Average case temperature is outside target band (high).
31	Temperature variation is well above the norm for this case class.
28	There are one or more open work orders associated with the rack for this case.
16	Case siblings on this circuit are performing in an unhealthy range.
9	Average case temperature is well outside target band (high).
6	Defrost recovery temperature pull-down for this case is slower than normal.
5	Defrost recovery time exceeds the normal range for this case class.
5	Intermittent high case temperatures are likely triggering alarms.
5	Set point is set outside the normal range for this case class. This could be site specific.
4	Run command is cycling above normal for this case class.
4	Case is potential candidate for user set point adjustment.
4	Case is operating outside set point range, but within normal temperature range for this class.
3	Temperature is observed to be rising in between defrost cycles.
3	Case is operating above average temperature for this case class.
3	No defrost commands observed for this case. This may be a data related problem.
2	Defrost temperature highs may be excessively warm.
2	High frequency temperature variations may indicate mechanical cycling.
1	There are one or more open work orders associated with this case.
1	Temperatures are higher than normal going into defrost cycles. Possible icing or other failure.

### Work Order Summary (Last 30 days)

Date Created	ID	Status	Extended	Created By	Problem	Description	Assets Referenced
10/7/2021	189327711	IN PROGRESS	On Site	Wm Field Fm	Pe-Emergency-Onsite W/1 4 Hours	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC...)/ Re <small>(more)...</small>	
10/3/2021	189169021	IN PROGRESS	Incomplete	Shani Furuseth	Scheduled Service	2024 OCT-JAN 3P CASE CLEANING <small>(more)...</small>	
10/3/2021	189108355	COMPLETED	Pending Confirmation	lot Api User	P3-Onsite W/1 3 Days	HOME OFFICE ONLY   Refrigeration - HO Use Only   R <small>(more)...</small>	B
10/3/2021	189096218	COMPLETED	Pending Confirmation	Fix It Api	P1-Onsite W/1 24 Hours	PRODUCE / Refrigeration / Refrigerated Case / High <small>(more)...</small>	
9/30/2021	188961197	COMPLETED	Insource Hotline Resolved	Fix It Api	P1-Onsite W/1 24 Hours	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC...)/ Re <small>(more)...</small>	A a2.1b
9/30/2021	188855308	COMPLETED	Cancelled	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a1.4a a2.1a
9/29/2021	188802230	COMPLETED	Hvac/R Tech Complete	Insource Hotline - Nina Mullis	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only / C <small>(more)...</small>	
9/28/2021	188581717	COMPLETED	Hvac/R Tech Complete	lot Api User	P2-Onsite W/1 48 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	B C b01.2a b02a
9/27/2021	188371315	COMPLETED	Pending Confirmation	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a2.1a
9/27/2021	188371306	COMPLETED	Hvac/R Tech Complete	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a2.1a
9/27/2021	188368113	COMPLETED	Confirmed	Hvac/R Manager - Guy Howell	Scheduled Service	BACKROOM / Refrigeration / Walk In - Cooler *Equip <small>(more)...</small>	C
9/24/2021	188244593	COMPLETED	Hvac/R Tech Complete	Fix It Api	P1-Onsite W/1 24 Hours	DELI/MEAT / Refrigeration / Refrigerated Case / Hi <small>(more)...</small>	
9/24/2021	188244190	COMPLETED	Hvac/R Tech Complete	Wm Field Fm	P7-Onsite W/1 7 Days	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC...)/ Re <small>(more)...</small>	
9/21/2021	188035091	COMPLETED	Cancelled	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a2.2a
9/20/2021	187904938	IN PROGRESS	Parts On Order	Wm Field Fm	P1-Onsite W/1 24 Hours	REFRIGERATION (FROZEN, COOLERS, DAIRY ETC...)/ Re <small>(more)...</small>	A a1.3c
9/19/2021	187883839	COMPLETED	Cancelled	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a2.2a
9/14/2021	187542911	COMPLETED	Hvac/R Tech Complete	Hvac/R Manager - Guy Howell	Scheduled Service	HOME OFFICE ONLY   Refrigeration - HO Use Only / C <small>(more)...</small>	a1.4b
9/14/2021	187542809	COMPLETED	Hvac/R Tech Complete	Hvac/R Manager - Guy Howell	Scheduled Service	HOME OFFICE ONLY   Refrigeration - HO Use Only / C <small>(more)...</small>	a1.4a
9/14/2021	187541062	COMPLETED	Cancelled	lot Api User	P1-Onsite W/1 24 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a2.2a
9/14/2021	187540858	COMPLETED	Hvac/R Tech Complete	Hvac/R Manager - Guy Howell	Scheduled Service	HOME OFFICE ONLY   Refrigeration - HO Use Only / C <small>(more)...</small>	d06b
9/10/2021	187363379	COMPLETED	Hvac/R Tech Complete	lot Api User	Pe-Emergency-Onsite W/1 4 Hours	HOME OFFICE ONLY   Refrigeration - HO Use Only   C <small>(more)...</small>	A a1.1a a2.2a

