My Walmart Moment

Associates find their time to learn and grow.

PAGE 23
Cody Necessary, department manager, toys, whoops with joy when he learns that he will represent his store at the 2017 Shareholders Meeting.
May 2017

Contents

+ 4
LETTERS

+ 5
IT'S MY WALMART
Own the Business

+ 15
SPARK SUN
Here's to Moms, Pets, and Barbecues!

+ 27
WE ARE WALMART
Stories of Amazing Associates

+ 33
ANNIVERSARIES
Who's on the List?

+ 56
CHECKOUT
Meet a Store

FEATURE
My Walmart Moment
These six associates share the moments when they knew that Walmart was the place they were meant to be.

Ashley Archey
Cooks Up a VPI Win With Chuck Roast

6

Walmartworld.com

THIS SYMBOL MEANS THERE'S MORE CONTENT ONLINE OR AT

Walmartworld.com.

PHOTOS
Meet associates from Canada in our latest gallery entries.

RADIO
The DJs share their ultimate spring-cleaning playlist.

MONEY
Get savvy shopping tips for saving money on groceries.

BE THE FIRST TO KNOW!
Subscribe to our email newsletter at walmartworld.com/SignUp.

Tom Noland, store manager,
Store 2674, Greenville, Pa.

Cut Calories and Keep the Flavor With Chiles Rellenos

For Allyson Hay, Working at Walmart Is a Dream Job

Pomeroy Giles Believes in Exceptional Auto Service

19

51

30
Pledged in Ink

5

15

27

33

56
Editor in chief
John Soldani
John.Soldani@walmart.com

Content manager
Stephan Schlegel

We want to hear from you. Send your story ideas to wmworld@walmart.com or submit them at walmartworld.com/YourStoryIdeas.

No responsibility can be accepted for unsolicited manuscripts or photographs, which must be accompanied by a self-addressed stamped envelope. The views expressed in this magazine are not necessarily those of the publisher or Wal-Mart Stores, Inc. Walmart World is a proprietary publication of Wal-Mart Stores, Inc., and is intended for use by Walmart at its discretion. The editor reserves the right to select and edit letters for publication. Some stories may appear in other publications, including those intended for external audiences. All material that you submit to Walmart World shall become the property of Wal-Mart Stores, Inc., and submission shall be deemed a transfer of all right, title, and interest to the materials submitted. Walmart World is not responsible for verifying the accuracy of material submitted by our readers. The views and opinions expressed on third-party websites do not necessarily state or reflect those of Walmart World and are not meant to substitute for professional advice.

Stores: If you'd like your subscription numbers adjusted, please email us at wmworld@walmart.com.

Printed on partially recycled paper

Letters

Birthday Inspiration

I'm glad Walmart World selected Melissa Greer to be a part of “Parties That Rock,” [March 2017]. She promoted the article’s featured items by setting up endcap displays. I've never seen someone so driven to help sales and be more engaged—and the customers loved it!

Jason Wilson, assistant manager, Store 1718, Findlay, Ohio

Hey, Jason! We're glad the article had such a positive impact on the store. Keep up the great work.

Read more party tips at walmartworld.com/Party.

READER TIP

“Put popcorn chicken and other fried items in a pan to move them from the fryer to the hot case so you won’t drip grease on the floor or accidentally burn someone with the basket.”

Mark George, optician, Vision Center, Store 1431, Keokuk, Iowa

SOCIAL LIFE

Seen on Instagram
dougmcmillon
president and CEO of Walmart

Margie started as an Overnight Stocker, was recently promoted to GM Support Manager and last week graduated from the Walmart Academy at store #5363 in Lovejoy, GA. Super proud of you, Margie, and wish you all the best in the future!
**My VPI Success Story**

**Chuck Roast**

*My Volume Producing Item*

**How I Increased Sales**

“I put the chuck roast in the front deli bunker and featured it in my fresh-meat wall.”

**My Results**

- October 2015: $2,705
- October 2016: $12,001
- Increase: 344%

---

**ASHLEY ARCHY**

Department Manager, Meats

Store 5133

Anderson, Calif.

**Why I Chose Chuck Roast**

“At the time, sports and school were in session. Chuck roast is great in the slow cooker; families can come home and eat dinner after all their activities. It was the first time I tried VPI and now interested associates ask me about it.”

**My Volume Producing Item**

Chuck Roast

**How I Increased Sales**

“I put the chuck roast in the front deli bunker and featured it in my fresh-meat wall.”

**My Results**

- October 2015: $2,705
- October 2016: $12,001
- Increase: 344%
The deli team’s pride in Prima Della products is so strong that associates serve them in their own homes. Here, Susanne Larsson offers a sample of her favorite—the Hickory Smoked Turkey Breast—to a customer.

A Very Big Deal

Big smiles, great prices, free samples: This team shares their love for a Private Brand.

Susanne Larsson, department manager for deli at Store 3273 in Overland Park, Kan., knows an easy way to inspire customers to try products by Prima Della, Walmart’s Private Brand of premium meats and cheeses: “I ask them if they want a taste.” “Giving out samples puts smiles on our customers’ faces,” adds Store Manager Joanna Sheehy.

Susanne’s team has been keeping customers smiling and winning them over to Prima Della since the brand launched in 2014. In addition to samples, the great prices entice customers. All deli shoppers are told about the Prima Della Double Deal: a pound of meat and a half-pound of cheese for just $9.

Here’s the team’s advice on offering service that’s a cut above:

• Make customers feel special. Deli associates slice each order to the thickness the customer requests.
• Listen to your customers. Ask what they like and keep plenty in stock.
• Know the products. Associates try all the new products first so they can better answer customers’ questions.
Freshen Up

The brand-new Great Value Ultimate Fresh line offers customers a way to shake up their laundry routines with sweet aromas and low prices.

Smell of Success

Great Value Ultimate Fresh products are currently available in two fragrances: Original Clean and Blooming Lavender. Product developers worked with fragrance houses and did multiple rounds of testing to ensure the most pleasing scents.

Laundry Essentials

In addition to detergent, there’s Great Value Ultimate Fresh fabric softener. Dryer sheets have also been revamped with new fragrances and new packaging to fit into the Ultimate Fresh line. (They’re made in the USA, too.)

Scientific Method

Phillip Turner, product development manager, Private Brands, household chemicals, at the Home Office, has a Ph.D. in chemical engineering. He led the development team for this line, adding his expertise to the creation of the products and making sure that testing was done accurately. The result: exceptional quality.

So Fresh and So Clean

During the yearlong development process, cleaning power was rigorously tested to ensure that these detergents remove stains and soil as well as, or better than, national brands do.

Learn more about Phillip Turner, the chemical engineer who worked on the new line, at walmartworld.com/Phillip.
Aliza’s Sense of Urgency
“Aliza was an overnight stocker. When we lost a department manager, she stepped up, often helping with scanning. You can’t teach that sense of urgency.”
Michael Molina, store manager, Store 3317, Alameda, N.M.

Aliza’s Dedication
“I’m always here on time, and I always make the effort to be here until the job is done. I always try to put my two cents in, because my input might help to make our work safer or more efficient.”

Her Tips for Success
- Be passionate and focus on the positives.
- Keep learning and taking on new challenges.
- Have fun! Enjoying the job keeps you motivated.

For nine years, Aliza has also been in the U.S. Army, where she has three jobs, one of which is mortar transportation driver.

Walmartworld.com
Sunny Smiles...

...can earn you “Spring Flowers”—the Happy to Help recognition pin that will be awarded in May and June.

Grow your customer service skills and see what blooms for you! Here are some ideas:

- Unload full carts onto checkout belts.
- Load bags into cars.
- Help customers find gifts for moms, dads, and grads.

For more tips and stories, visit walmartworld.com/HappyToHelp.

Get Fired Up!

About grilling. About Mom. About the season. Check out these oh-so-easy tips!
I grew up in the kitchen, watching my parents and my grandparents. They passed their love of cooking down to me, but my real passion is grilling and smoking. I love being outside with my family, and there’s nothing like the smell of that smoke. I grill year-round and hardly ever use my stove. My dad and I even built our own smokers. I grill everything, including onions, mushrooms, kiwifruit, bananas, and apples. I’ve even cooked alligator kabobs and wild game like elk and mallard! My family’s favorite is my baby back ribs. The meat should pull off easily, but with a little resistance. If it falls off the bone, it’s overcooked. My secret is to sear the ribs hot at the end of the cooking to get a nice crust.

If you’re new to grilling, go low and slow on the heat. Don’t get impatient—my thick-cut pork chops take four or five hours to grill! As your confidence grows, don’t be afraid to try new flavor combinations. I’ve learned a lot through trial and error.
**Chiles Rellenos**

This dish was a favorite of Teresa’s when she lived in Texas. The version here cuts calories but keeps the flavor!

**TERESA ROUSCH**
Department Manager, Housewares
Store 6476 Danville, Ind.

**Prep time:** 30 minutes  
**Cook time:** 45 minutes

<table>
<thead>
<tr>
<th>Ingredient</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 medium poblano, Anaheim, or cubanelle peppers</td>
<td>4 oz (½ brick) Great Value Cream Cheese</td>
</tr>
<tr>
<td>1½ cups Great Value Shredded Monterey Jack Cheese</td>
<td>¼ cup Great Value Frozen Whole Kernel Golden Corn, defrosted</td>
</tr>
<tr>
<td>½ cup cooked Great Value Long Grain Enriched Rice</td>
<td>1 14-oz can chopped tomatoes, undrained</td>
</tr>
<tr>
<td>½ cup chopped fresh cilantro</td>
<td>¼ tsp salt</td>
</tr>
<tr>
<td>1 tbsp canola or olive oil</td>
<td>1 clove garlic</td>
</tr>
<tr>
<td>1 tsp oregano</td>
<td>1 14-oz can chopped tomatoes, undrained</td>
</tr>
</tbody>
</table>

1. Broil peppers for 15 to 20 minutes, turning once, until skins are blistered. When cool enough to touch, peel skins off peppers. Cut openings in each pepper and remove insides.

2. Heat oven to 375 F. Combine cream cheese, 1 cup Monterey Jack cheese, corn, rice, and ½ cup cilantro. Stuff peppers with this mixture.

3. To make sauce: In a blender, combine undrained canned tomatoes, onion, oil, wine vinegar, garlic, oregano, and salt. Puree until smooth.

4. Pour sauce into a 9-by-13-inch baking pan. Arrange stuffed peppers on top. Sprinkle with remaining ½ cup Monterey Jack cheese. Bake until sauce is bubbling and cheese is melted, 30 minutes. Remove from oven and garnish with remaining ¼ cup cilantro. Serve warm.

Makes 6 servings. Per serving: 288 calories, 21 g fat (10 g saturated fat), 46 mg cholesterol, 456 mg sodium, 16 g carbohydrate, 7 g sugar, 3 g fiber, 10 g protein

---

**Simple Tricks**

**Flamin’ Good Veggies**

Follow these tips for perfectly grilled fresh vegetables and fruits every time.

**HONEY HELPS**

Fruit can overcook before grill marks appear. A chef trick: Brush fruit with a mixture of honey and oil to get marks quicker.

**THE CUT MATTERS**

Skip the skewers and cut veggies like summer squash or eggplant into large, even planks to keep them from falling through the grill grate. Chop them into bite-size pieces before serving.

**KNOW THE TEMPERATURE**

Most veggies cut into planks will cook well right over the flames. Starchy vegetables like potatoes may take longer, so indirect heat (away from flames or the hottest briquettes) might be needed for some of the cooking time.

**TIME IT WELL**

Cook the meat first. While it rests, throw on the vegetables and fruits. Many take roughly 4 to 8 minutes to cook. Everything will be ready to eat at the same time.

**Perfect Surface**

The Expert Grill Stainless Steel Griddle Grill Topper, new this year, is great for produce that’s too small to sit on grates.
Create Your Perfect Patio

Accent your summer hangout with mix-and-match décor and accessories.

**BLISS IN THE SHADE**
Add a fun pop of color to your backyard with this Private Brand Mainstays 9’ Market Umbrella. You’ll stay comfortably cool as you dive into a book.

**SUMMER GLOW**
These Mainstays Solar-Powered LED Pathway Lights set a relaxed tone once the sun sets.

**CUSTOMIZABLE SEATING**
Better Homes and Gardens, a Walmart Proprietary Brand, has Camrose Farmhouse Industrial Chairs available in several colors. They coordinate with cushions and rugs that’ll make your space totally you.

**MIXING IN PATTERNS**
The Better Homes and Gardens Camrose Farmhouse Mosaic Tile Top Table brings a modern touch to any patio.

**Celebrate Mom!**
Show your mother some love on her special day with these cool—and unexpected—tech gift ideas.

**MUST-HAVES**

**FITBIT ALTA HR**
This heart rate and fitness wristband tracks sleep stages, calories burned, and more. Mom can also receive call, text, and calendar notifications via Bluetooth.

**ANKER SOUND BUDS NB10 BLUETOOTH EARBUDS**
These water-resistant earbuds hold up to intense workouts and jogs in the rain.

**FLOWER POTS POWDER BLUSH**
The satiny finish enhances skin tones for the perfect sun-kissed glow.

**FLOWER SHIMMER & SHADE EYESHADOW PALETTE**
Amp up the drama for date night by applying these silky powders with a wet brush.

**FLOWER ULTIMATE TRAVEL BRUSH SET**
This miniature set is the perfect size for tucking into a diaper bag or purse.

**FLOWER ULTIMATE TRAVEL BRUSH SET**
This miniature set is the perfect size for tucking into a diaper bag or purse.

**FITBIT ALTA HR**
This heart rate and fitness wristband tracks sleep stages, calories burned, and more. Mom can also receive call, text, and calendar notifications via Bluetooth.

**FITBIT ALTA HR**
This heart rate and fitness wristband tracks sleep stages, calories burned, and more. Mom can also receive call, text, and calendar notifications via Bluetooth.

**FITBIT ALTA HR**
This heart rate and fitness wristband tracks sleep stages, calories burned, and more. Mom can also receive call, text, and calendar notifications via Bluetooth.

**FITBIT ALTA HR**
This heart rate and fitness wristband tracks sleep stages, calories burned, and more. Mom can also receive call, text, and calendar notifications via Bluetooth.
When does working at Walmart become more than a job? What triggers the realization that Walmart is the place for you—a place where you can learn, grow, and make a difference? Many associates can point to a moment when they just knew.

Do these stories remind you of your own moment?

“The moment I put on that uniform, I just felt pride. It never crossed my mind that I would go anywhere else. This is it. This is home.”

Allyson Hay
Private Fleet Driver
Transportation Office 6818 | Searcy, Ark.
Hire Date | July 1, 2002

May is National Pet Month. Walmart has everything you need to keep Fido and Fluffy happy and healthy.

1. Serta Sertapedic Gel Memory Foam Orthopedic Couch Bed
   The memory foam insert makes this bed a comfy place for your pet to nap.
2. Pet All Star Training Pads, 50 Count
   The pads’ fragrance attracts pups and keeps your carpet accident-free.
3. Nature’s Recipe Dry Dog Food
   A recent Walmart addition, options include a grain-free recipe that’s ideal for some dogs with food sensitivities.
4. Special Kitty Scoopable Tight Clumping Cat Litter, 20 lbs
   Made in the USA! Walmart’s Private Brand of cat products includes this scented litter suitable for multiple cats.
5. Multipet Katz Kuddles Cat Toy
   With crinkle-noise fabric and catnip, this bird is a cat’s dream.
6. Globlets 9” Latex Pig
   This hilarious dog toy grunts when squeezed.
7. PetArmor Plus for Cats
   One dose can last up to 30 days and kill lice, fleas (along with their eggs and larvae), and ticks.
8. Purina Friskies Savory Shreds Cat Food Variety, 32-Pack
   Four feline-favorite flavors ensure mealtime never gets boring.
9. Pure Balance Chicken & Brown Rice Recipe for Dogs
   Walmart’s Private Brand food contains real ingredients like chicken and whole grains.
For years, Colette volunteered with an inner-city homeless ministry. When she lost her own home and ended up a resident at one of the shelters, a fellow volunteer stepped up to lend a hand. That was Stacy Dailey, a self checkout host at Store 3635, and she suggested Colette apply for a job at Walmart. Colette’s determination and warm smile landed her a spot as a cashier. A fellow associate gave her a car so she could get to and from work. Colette celebrates her two-year anniversary with Walmart in October. She now trains other cashiers.

Of her Walmart moment, Colette says, “I knew when I got to my register, when customers started saying, ‘I’m glad you’re here,’ that this was more than just a job. It was an ‘assignment,’ which is when someone is called to be at a particular place and time and for a particular purpose. I’m blessed and grateful to be here.”
When Terry, a retired Air Force avionics technician, started at Sam’s Club 4805 in Billings, Mont., as an overnight forklift operator in 2009, all he wanted was stability. His military training and discipline soon caught the eye of supervisors. His Walmart moment was when he saw that the company was a good fit for veterans.

“After a few months, I was named Associate of the Month and then Associate of the Quarter,” Terry says. “They said it was for job performance but also for pointing out safety programs and making sure the whole team follows the same structure and standards. If people are reminded of something in a respectful way, they appreciate that input. They know you care. The club manager pulled me aside and said, ‘You can go anywhere you want in this company, as long as you stick to it.’ So I stayed, and I continue moving up.”

Terry Zickuhr
Department Manager, Toys
Store 1901 | Butte, Mont. | Hire Date | Dec. 29, 2009

When was your Walmart moment? Let us know at walmartworld.com/MyMoment.
Born into a patriotic family that includes an uncle in the Green Berets, Cassie Brandt knew from a young age she wanted to join the military. Now that she’s in the Army National Guard, she’s grateful for how her military background prepared her for Walmart.

“When I do inventory here at the store, I’m ready for it,” Cassie says. “The military trained me to have that attention to detail.”

In her role as a supply specialist for the guard, Cassie’s responsibilities include ordering and issuing uniforms, gear, and weapons for fellow soldiers. “I absolutely love being a supply specialist,” she says. “It’s a lot like customer service—knowing I’m the one who’s there to help when my unit needs something.”

Store Manager Scott Robertson says Cassie is a hard worker with a great attitude. “If we have the opportunity to hire a veteran, we absolutely will,” he says. “Veterans have a great work ethic, and they’ve been trained for quality. They also understand how to be team players.”

Cassie Brandt says joining the Army National Guard is “one of the best decisions I ever made. It’s amazing.”
Last year, when he was a co-manager at Store 2287 in New Castle, Pa., Tom Noland held up a marker and asked associates what he had in his hand. “A Sharpie,” they responded. “No,” Tom replied. “It’s a commitment.” The Sharpie was Tom’s way of engaging associates to join him in the Real Men Wear Pink challenge and raise money for the American Cancer Society (ACS). Any associate who committed $5 per paycheck for nine pay periods could sign his pink shirt with the marker. Tom didn’t stop there. For the next three months, he rode his motorcycle to work and asked friends and family to sponsor him for one cent for every mile he rode. By the end of summer, he’d covered 12,500 miles and raised $3,000 for the ACS. Collectively, Store 2287 raised more than $6,000.

This year, Tom is poised to ride again, and he wants to inspire his new store to raise even more money. “My biggest takeaway: Don’t sit back and wait for someone to do something. Be the leader that drives.”

Store 5167 is always ready to provide excellent service—even if it means helping an expectant mother deliver her baby at checkout.

Last October, customer Cecilia Rivas was shopping in the early hours of the morning when she felt sharp pains. She flagged down an assistant manager, letting him know she needed assistance. The assistant manager guided Cecilia to Kristy Hamilton, who soon realized Cecilia was going into labor. Kristy, trained as a certified nursing assistant, responded quickly. “I got behind the customer and put her head in my lap,” Kristy says.

Meanwhile, other associates, including Kristy’s daughter, Ashlyn Hamilton, overnight stocker, grabbed towels to provide a privacy barrier for mother and baby. By the time emergency services arrived, baby Matias was already born.

A veteran EMT on the scene told Store Manager Dustin Haight he appreciated how well the associates handled the situation. “I was so proud of my team,” Dustin says. “They really are the all-stars.”
Since taking on the role of community champion for her store last July, Hollie Scott has been the liaison in charge of fundraising and volunteering efforts. From engaging customers to donate for great causes to helping out at community events, Hollie loves the daily interactions her job provides. “I get to hear the most fascinating stories from so many different people,” she says.

Each week, Hollie organizes and delivers her store’s donations—about 20 to 30 packages of nonperishable goods—to the Aberdeen Cyrenians food bank, which benefits the local homeless population. When supplies run low at the food bank, Hollie says, the donations from customers and colleagues alike are a significant help. As Hollie says, “It shows that Asda really cares about local communities.”
Barbara Manseill  
WM 621 Lake City, S.C.

35-year associates not pictured

Barbara Kovac  
WM 6068 Brighton, Ark.

Hazel Ridgeway  
WM 7104 Lincoln, Ala.

sue dennison  
WM 685 Montgomery, Tenn.

Brian thomas  
HTD 702 Satsuma Miss.

35-year associates not pictured

Gerald Jones  
HTD 785 Little Rock, Ark.

Mary Vaughn  
LG 6008 Brighton, Ark.

Pammy Giles  
WM 670 Newport, Tenn.

Susan deBardelaini  
WM 667 Athens, Ala.

Virginia Miller  
WM 12020 Fairhope, Ala.

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / Alabama—Arkansas

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / 40 & 35 Years

Barbara Kovac  
WM 6068 Brighton, Ark.

Hazel Ridgeway  
WM 7104 Lincoln, Ala.

sue dennison  
WM 685 Montgomery, Tenn.

Brian thomas  
HTD 702 Satsuma Miss.

35-year associates not pictured

Gerald Jones  
HTD 785 Little Rock, Ark.

Mary Vaughn  
LG 6008 Brighton, Ark.

Pammy Giles  
WM 670 Newport, Tenn.

Susan deBardelaini  
WM 667 Athens, Ala.

Virginia Miller  
WM 12020 Fairhope, Ala.

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / Alabama—Arkansas

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / 40 & 35 Years

Barbara Kovac  
WM 6068 Brighton, Ark.

Hazel Ridgeway  
WM 7104 Lincoln, Ala.

sue dennison  
WM 685 Montgomery, Tenn.

Brian thomas  
HTD 702 Satsuma Miss.

35-year associates not pictured

Gerald Jones  
HTD 785 Little Rock, Ark.

Mary Vaughn  
LG 6008 Brighton, Ark.

Pammy Giles  
WM 670 Newport, Tenn.

Susan deBardelaini  
WM 667 Athens, Ala.

Virginia Miller  
WM 12020 Fairhope, Ala.

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / Alabama—Arkansas

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / 40 & 35 Years

Barbara Kovac  
WM 6068 Brighton, Ark.

Hazel Ridgeway  
WM 7104 Lincoln, Ala.

sue dennison  
WM 685 Montgomery, Tenn.

Brian thomas  
HTD 702 Satsuma Miss.

35-year associates not pictured

Gerald Jones  
HTD 785 Little Rock, Ark.

Mary Vaughn  
LG 6008 Brighton, Ark.

Pammy Giles  
WM 670 Newport, Tenn.

Susan deBardelaini  
WM 667 Athens, Ala.

Virginia Miller  
WM 12020 Fairhope, Ala.

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / Alabama—Arkansas

Jennifer Rivers  
WM 2722 Fairbanks  
Raymond Stride  
WM 10044 Vicksburg  
Sharon Ward  
WM 2071 Arcata

Anniversaries / 40 & 35 Years

Barbara Kovac  
WM 6068 Brighton, Ark.

Hazel Ridgeway  
WM 7104 Lincoln, Ala.

sue dennison  
WM 685 Montgomery, Tenn.

Brian thomas  
HTD 702 Satsuma Miss.

35-year associates not pictured

Gerald Jones  
HTD 785 Little Rock, Ark.
It was really interesting to work at Walmart in Bentonville, Ark. It was great. That's why we're here—because of the customers. They appreciated us. They trusted us to take care of their needs. It was a real honor to work with so many great people who cared about their communities.

When I first started working at Walmart, I was a truck driver. I enjoyed going to the stores and delivering merchandise. It was a fun job, and I learned a lot about the business.

I remember how things used to be. You could shop for anything at Walmart. It was a one-stop shop for all your needs. Things like that.

I enjoy helping people. When I see a customer, I follow the 10-Foot Rule: I ask, “How can I help you?” Then I thank them for shopping at Walmart. That’s why we’re here—because of the customers.

I recommend Walmart to everyone. It’s a great place to work, and I’m proud to be a part of it.
wasn't nice and a pleasure to meet a Walmart associate who of us to set up everything in the
Huntingdon and hired a group I began working here just out of enjoying the journey. was unexpected, but he's

Department Manager, Electronics
Stores/Facilities Worked In 1
5Positions Held

Great People
Perry’s long career at Walmart was unexpected, but he's enjoying the journey.
I began working here just out of high school. Walmart came to Huntingdon and hired a group of us to set up everything in the store. They hired more people about five days later when merchandise started coming in. I started as a stocker and never thought I’d be here this many years later. It’s a good company to work for, and we’ve always been treated right.
The people are great. I’ve never met a Walmart associate who wasn’t nice and a pleasure to know. We’re there for each other.
It meant a lot to me to meet Mr. Sam. It was inspiring, and his spirit helps just put your mind to it. He truly do anything you wanted if you up to become so successful.

I remember thinking how this wasn’t very tall, and he wore a plaid wool blazer like my grandpa used to wear. He was so down-to-earth. Knowing he worked his way up to become so successful made you feel like you could do anything you wanted if you just put your mind to it. He truly was inspiring, and his spirit helps inspire us all to be successful.

PATRICIA LENARD
Department Manager, Domestics
Store 393
Jackson, Tenn.
Hire Date May 16, 1977
Stores/Facilities Worked In 1
Positions Held 2

40 years

Prized Signature
Patricia admired Sam Walton’s down-home demeanor and success. It meant a lot to me to meet Mr. Sam. It was inspiring, and his spirit helps just put your mind to it. He truly do anything you wanted if you up to become so successful.

I remember thinking how this wasn’t very tall, and he wore a plaid wool blazer like my grandpa used to wear. He was so down-to-earth. Knowing he worked his way up to become so successful made you feel like you could do anything you wanted if you just put your mind to it. He truly was inspiring, and his spirit helps inspire us all to be successful.
I'm proud to wear the pin. Sam Walton Hero Award. working so hard.

Georges made landfall in 1998. Gulfport, Miss., when Hurricane

I hope I've helped them, too. built by associates who've helping him rise in his

Mr. Walton cared about Mr. Walton worked in 16

I want to Help

Positions Held

40 years

Ready to Help

Brian credits others for helping him rise in his career at Walmart.

Mr. Walton cared about associates. His career has been built by associates who helped me along the way. I hope I've helped them, too. He also used to talk about giving back to the community. I was a store manager in Gulfport, Miss., when Hurricane Georges made landfall in 1998. We helped the National Guard load water and supplies onto a flatbed trailer for delivery to people in a shelter. Then we filled a pickup truck with more water and supplies, this time for the guard workers who were working so hard. After that, I received the Sam Walton Hero Award. I'm proud to wear the pin.

BRIAN THOMAS

Market Manager

Home Office: Gulfport, Miss.

Hire Date: May 17, 1977

Stores/Facilities Worked In: 16

Positions Held: 9
I've worked in the transportation department for the last 30 years. I've learned just how important it is to keep the traffic moving smoothly. It takes all of us working together to get the freight on the move.

I try to help our associates have pride in what they do. It takes all of us working together to move products from suppliers to stores. I've done everything from unloading freight to solving issues when a shipment doesn't come in right. Over the years, I've learned just how important the work is that goes on in the warehouses. I had the chance to work as a merchandise coordinator at the Home Office for a few years, and that experience helped me see the big picture.

I took what I learned there about how the buying team works with suppliers and distributors and brought it back to my job as a traffic manager at the warehouse. I try to help our associates have a better understanding of what goes into getting the freight here. It takes all of us working as a team to make everything run smoothly.

Mary takes pride in helping move products from suppliers to stores.

Connect the Dots

Mary takes pride in helping move products from suppliers to stores. I've done everything from unloading freight to solving issues when a shipment doesn't come in right. Over the years, I've learned just how important the work is that goes on in the warehouses. I had the chance to work as a merchandise coordinator at the Home Office for a few years, and that experience helped me see the big picture. I took what I learned there about how the buying team works with suppliers and distributors and brought it back to my job as a traffic manager at the warehouse. I try to help our associates have a better understanding of what goes into getting the freight here. It takes all of us working as a team to make everything run smoothly.

MARY VAUGHN
Traffic Manager
Distribution Center 6008
Bentonville, Ark.

Hire Date: May 19, 1977
Positions Held: 3

Carol Mullins
Walmart 622 Oklahoma City
Guadaloupe Murillo
Walmart 2061 London
Lance Nicholson
Walmart 60 Nashville
Heather Nusser
Walmart 178 Agra
Crystal Perkins
Walmart 178 Agra
David Richards
Walmart 179 Alpena
Proton Snow
HO 8666 McAlister
Phyllis Tomlin
Walmart 227 Ellerson
Leslie Wilson
Walmart 4241 Stillwater

Oregon

25 years
Michael Albright
Walmart 1817 Hermiston
Yolanda Board
Walmart 1817 Hermiston
Maureen Howard
Walmart 1817 Hermiston
Jose Nava
LG 6837 Hermiston
Carole Ortega
Walmart 1817 Hermiston
Julia Schuening
Walmart 1817 Hermiston
Lori Scott
Walmart 1817 Hermiston
Melanie Wilcox
Walmart 1775 Lebanon

20 years
Jennifer Boydstun-Wilsons
Walmart 2358 Eugene
Jayne Breen
Walmart 2358 Eugene
Johanna Brewer
Walmart 5869 Medford
Shari Brown
Walmart 2358 Eugene
Cruzita Ceans
Walmart 1817 Hermiston
Kittara Jones
Walmart 5424 Eagle Point
Carol Lange
Walmart 2477 Redmond
Toni Latheop
Walmart 168 Island City
Sandra Martinez
Walmart 1817 Hermiston
Alma Mejia Umuna
Walmart 1817 Hermiston
Michelle Midkiff
Walmart 179 Alpena
Candis Morse
Walmart 1898 Grants Pass
John Nguyen
Walmart 2315 Dallas
Byron Patterson
Walmart 179 Alpena
Andrew Pond
Walmart 1596 Albany
Steven Reuse
Walmart 5839 Medford
Rebecca Smith
Walmart 1817 Hermiston
Peggy Vegas
Walmart 2318 Eugene
Cherie West
Walmart 1772 Klamath Falls
Robin Wytskow
Walmart 2318 Eugene

Pennsylvania

25 years
Tina Bennett
Walmart 3706 Medford
Colleen Cratty
Walmart 3845 Butler
Joseph Flood
Walmart 1687 Lewistown
Shelia Frock
Walmart 1777 Reading
Michael Gonzalez
HO 6071 Cranberry Township
Karen Hermitak
Walmart 1777 Reading
Melinda Hotchkiss
Walmart 1687 Medford
Susan Talkington
Walmart 2603 Ukraina
Jason Tipton
Walmart 1687 Lewistown
Sandra Martinez
Walmart 1817 Hermiston
Alma Mejia Umuna
Walmart 1817 Hermiston
Michelle Midkiff
Walmart 179 Alpena
Candis Morse
Walmart 1898 Grants Pass
John Nguyen
Walmart 2315 Dallas
Byron Patterson
Walmart 179 Alpena
Andrew Pond
Walmart 1596 Albany
Steven Reuse
Walmart 5839 Medford
Rebecca Smith
Walmart 1817 Hermiston
Peggy Vegas
Walmart 2318 Eugene
Cherie West
Walmart 1772 Klamath Falls
Robin Wytskow
Walmart 2318 Eugene

Puerto Rico

30 years
Glorienda Hemandos
Benezarino
Walmart 2716 Hanaford
Rosa Cotten
Walmart 2716 Hanaford
Lee Biehr
Walmart 2301 Elsion
John Boldman Jr.
LG 6087 Bedford
Janice Bolt
LG 2455 Mansfield
Lori Burke
LG 6087 Bedford
John Cassoll
LG 1198 Harrisburg
Jennifer Dershem
Walmart 1887 Mansfield
Donald Doughty
Walmart 2301 Philadelphia
Jamie Fox
Walmart 1796 Dallas
Verna Feltner
Walmart 2466 Melbourne
Ralph Henning
Walmart 2237 New Castle
Mike Ims
HG 1604 Chambersburg
Darlene Jennings
Walmart 2024 Turlock
David Kautz
Walmart 2114 State College
Karen Kelley
Walmart 1787 Somerset
Wendy Kinley
Walmart 1887 Middletown
Janice Kowal
Walmart 2301 Pittsburgh
Irene Malinowski
Walmart 1777 Reading
Juanita Matlock
Walmart 2301 Philadelphia
Mary Reitmeiyer
Walmart 1777 Reading
Maryann Seiger
Walmart 4612 Hamburg
L Scott Sharpless
Walmart 215 24301 Federal
Kathleen Sunaranek
Walmart 2502 Easton

Rhode Island

20 years
Kenneth Ballmlith
Walmart 2741 Warren
Kennon Brown
Walmart 2241 Newport
Meghan Fryer
Walmart 2574 North Kingstown
Cheryl Gates
Walmart 2301 Woonsocket
Frederick Pennoyer IV
Walmart 2241 North Kingstown
Rose Posillo
Walmart 2231 Woonsocket
Janica Rigby
Walmart 2241 North Kingstown
Nancy Roy
Walmart 2241 Coventry

25 years
Sally Jackson
Walmart 604 Greeneville
Jerome Kennedy
Walmart 1140 Summerville
Betty Levitch
Walmart 3907 North Myrtle Beach
Lillie Lindsay
Walmart 624 Henderson
Gayla Styles
Walmart 445 Greenville

25 years
Evetta Damon
Walmart 1037 Summerville
Elizabeth Elliott
Walmart 1182 Marion
Patrina Gantum
Walmart 1035 Spartanburg
Aretha Gibson-Johnson
Walmart 1017 Manning
Keith Hunt
HG 1893 Greeneville
Marlene Washington
Walmart 1034 Marion
Sylvia Weeks
Walmart 1182 Marion
Gwendolyn Young
WM 1037 Summerville
Latasha Williams
WM 795 Barnwell
Cheryl Humphries
WM 1359
Michelle Greathouse
Jeffrey Gallant
Lydia Fassbender
WM 1281 Spartanburg
Veronica Dunlap
WM 2214 Columbia
Dixon-Stamboldjiev
LG 6073 Pageland
Leon Clark
Thomas Cheatham
Margaret Carter
Vicky Caldwell
WM 1183
Michelle
WM 1244 Taylors
Minnie Benson
WM 1302 Greenwood
Michelle Brimfield
West Columbia
Vicky Caldwell
WM 2866 Blythewood Springs
Margaret Carter
WM 640 Greenville
Thomas Cheatham
WM 1362 Greenwood
Leon Clark
LG 6007 Pageland
Eunice Dixon-Stamboldjiev
WM 2274 Columbia
Veronica Dunlap
WM 5281 Spartanburg
Lydia Passbender
LG 6466 Conway
Jeffrey Gallant
WM 3138 Beaufort
Michelle Greathouse
LG 6751 Surfside Beach
Alan Groves
WM 1359 North Charleston
Minnie Harris
WM 634 Camden
Cora Henderson
WM 616 Orangeburg
Cheryl Humphries
WM 658 Goose Creek
Leroy Jones III
WM 6861 Columbia
Judy McCurry
WM 1362 Greenwood
Minnie Moody
WM 182 Harrison
Daniel Sankey
WM 3141 Greenville
Christina Smith
WM 2887 Myrtle Beach
Dolly Uhl
WM 3155 Greenville
Eleanor Williams
WM 7262 Barnwell
Latasha Williams
WM 1307 Summerville
Gwendolyn Young
WM 1053 Spartanburg

South Dakota

25 years
Kathleen Rea
WM 1683 Pierre

20 years
Troy Hostetter
WM 1543 Spearfish
Linda Lindsay
WM 1500 Watertown
Mandi Phillips
WM 1543 Spearfish

Tennessee

30 years
Kathleen Abram
WM 1073 Clarksville
Sherry Cates
WM 466 Tullahoma
Gina Decola
WM 1073 Clarksville
Cecil Edmonson
WM 1467 Jamestown
Jamie Forbis
WM 824 Rogersville
Gayle Hutchinson
WM 390 Waverly
Donna Joeslyn
WM 1073 Clarksville
Kristen Kelley
WM 1073 Clarksville
Dinah Kilgore
WM 742 Kingsport
Brinda Miller
WM 1073 Clarksville
Melissa Drownby
HO 1662 Jefferson City
Tim Painter
WM 487 Crossville
Douglas Shepherd
HO 3650 Knoxville
Debbie Uelson
WM 236 Pulaski

25 years
Blanche Blissake
WM 1248 Memphis
Dennis Fossil
WM 4603 Clarksburg House
Patricia Garrett
WM 228 Pulaski
Mildred Hasty
WM 4533 Gallatin
Jeff Isaacs
LG 4399 Midway
Cynthia Jelley
WM 724 Jefferson City
Jodette Kitchens
WM 673 Clarksville
Darlene Ledford
WM 690 Elizabethon
Lisa Strachan
WM 238 Sevier
Cheryl Taylor
WM 2868 Pulaski
Rhonda White
WM 366 Madisonville
Gwendolyn Williams
WM 724 Jefferson City
Robert Arnold
LG 609 Midway
Diane Ballinger
WM 724 Jefferson City
William Bell
HC 1708 Madison
Mamie Burnette
WM 665 Athens
Brandon Butler
WM 5734 Kingsport
Brenda Caldwell
WM 1379 Kingston
Sherman Cooper
WM 1379 Kingston
Linda Partner
WM 668 McMinnville
Pamela Funkhouser
WM 672 Alcoa
Kristie Gaskill
WM 308 Maryville
James Gilmore
LG 609 Midway
Patricia Golden
WM 671 Lebanon
Michael Gregg
LG 680 Midway
Linda Henderson
WM 406 Smyrna
Mary Binkley
WM 406 Smyrna
Jennifer Binkley
WM 406 Smyrna
Kim Morris
WM 406 Smyrna
David Jackson
WM 308 Maryville
Richard Johnson
WM 3265 Cleveland
Doug Justice
WM 365 Newport
Walter Keith Jr.
WM 696 Cleveland
Derek Kitzmiller
WM 480 Greeneville
Betty Lamb
LG 609 Midway
Maurice Lee
WM 5196 Memphis
Myrtice McCoid
WM 2317 Hendersonville
Thomas Mcpadden
WM 672 Alcoa
Joe Moses
WM 1320 Houston
Ronald Payne
WM 1346 Oak Ridge
Jeffrey Potter
WM 695 Dandridge
Michael Runion
LG 609 Midway
Bernice Sanders
WM 1468 Chattanooga
Chris Schrenker
LG 609 Midway
Megan Sherrill
WM 308 Maryville
Rita Sisti
WM 674 Gallatin
Elizabeth Steinwart
WM 4801 Cedar Ridge
Robert Stuart
WM 578 Severn
Regina Taylor
LG 609 Midway
Tamiko Tallal
WM 1271 Greeneville
Billy Taylor
WM 433 Jackson
Sandra Toffeiteller
WM 672 Alcoa
Steven Thomas
WM 704 Milan
Brad Whitenburg
LG 689 Midway

Texas

30 years
Darlene Allford
WM 226 Atlanta
Janelle Ards
WM 1022 Tyler
Amy Arrant
WM 841 Lumberton
Jackie Baker
WM 1324 Tyler
Melissa Barrera
WM 455 Floresville
Glenda Brown
WM 417 Sulphur Springs
Lupe Corrales
LG 60912 Laredo
Teresa Cotten
WM 417 Sulphur Springs
Geoffrey Cowan
WM 1828 Laredo
Santa Cranfill
WM 1486 Langham Springs
Debbie Daugherty
WM 554 Laredo
Glenda Davis
WM 1042 Buda
Leslie Ensey
WM 4162 San Antonio
Jody Fickner
WM 5285 Cedar Hill
Robert Foynby
WM 2712 Roswell
Dana Frazier
WM 1022 Tyler
Diana Garcia
WM 772 Houston
Lilia Gonzalez
WM 1017 Houston
Carolyn Gray
WM 2316 Houston
Diane Hadley
WM 1067 Halletsville
Brenda Harkey
WM 250 Gonzales
Mike Henkel
WM 2604 Tyler
Brenda Hubbard
WM 140 Lufkin
Patti Hutchinson
WM 5677 Paris
Charles Janak
WM 503 Columbus
Jerry Karch
WM 2688 Tyler
Charles Lemons
WM 1067 Halletsville
Doloris Liggins
LG 60870 Waco
Emilia Macias
WM 4201 Edinburg
Leroy Martinez
WM 503 McAllen
Felicia Maxson
WM 1022 Tyler
Gary Medrano
WM 1018 Ballinger
Karen Minyard
WM 1044 Tyler
Stephanie Moore
WM 3044 Fort Worth
Ada Nicholson
WM 3433 Red Oak
Sharon Nixon
WM 1049 Tyler
Amelia Pina
WM 3612 Laredo
Teodoro Rodriguez
WM 4075 Harlingen
Philip Null
LG 182 Plano
Marcia Pina
WM 3613 Laredo
Teodoro Rodriguez
WM 4075 Harlingen
Judy Siler
WM 1271 San Antonio
Linda Tolbert
WM 399 Longview

More Than Car Care

Pomeroy knows about tires and oil, but helping people is his true passion. I’ll never forget the time when a college student was driving through on her way home to Texas from Chattanooga and had a flat tire. She had no idea what to do, couldn’t get in touch with her dad, and her friends had her worried that fixing the tire would cost a fortune. She came in here in a panic. We fixed it up in no time for about $100, and she gave us all hugs. It’s times like that when I really love this job. People count on the work we do in the automotive center, and it’s truly appreciated. When you can call someone by name, you know what they drive, and you know a little about them, it means a lot to them.

POMEROY GILES
Department Manager, Auto Care Center
Store 678
Newport, Tenn.
Hire Date  May 23, 1977
Positions Held 13

Store/Facilities Worked In

10
20
30
40

40 years

35 Positions Held
Progress and Pride

Changing with the times helps Susan find success in her career.

I love that we have access to great technology when it comes to store operations and communications. When I started out, we were carrying around big books for ordering, and now it’s all entered with the touch of a button. Being efficient helps me be more hands-on when it comes to helping customers or supporting other associates.

More importantly, even as Walmart has grown, we’ve continued to keep the home-town, community feeling in our store. We have potlucks to raise money for Children’s Miracle Network Hospitals and associates, and there’s usually fruit or doughnuts in the breakroom. It’s always friendly here and feels like family.

Susan DeBerardinis

General Merchanise Support Manager

Store 661 - Athens, Ala.

Hire Date: May 28, 1977

Positions Held: 7

40 years

Read how Susan won her Happy to Help recognition pin at walmartworld.com/Susan.
Associate milestone anniversaries are available online! Visit our website to see the list of anniversaries from five years and up each month.

Find them all at walmartworld.com/Milestones.

Life at the Front
Forty years at Walmart have made Sue a customer service expert.

Six months after I was hired, I was asked to be what they called the checkout supervisor, and I’ve pretty much been up here at the front of the store ever since. I love my job because it gives you a chance to really get to know the customers. I’ve had customers whose wives were in the hospital, and I’ve asked how they were doing, or I’ve gotten to see pictures of grandchildren. I also love working with my team. It’s so important to tell them when they’re doing a good job and share with them when a customer pays them a compliment. In the end, connecting with people—whether they’re customers or associates—is what it’s all about.

SUE DENNISON
Customer Service Manager
Store 685
Morrilton, Tenn.

Did You Know?
Associate milestone anniversaries are available online! Visit our website to see the list of anniversaries from five years and up each month.

Find them all at walmartworld.com/Milestones.

40 years at Walmart
Yuca

Walk into the produce department of Store 5945 in Hialeah, Fla., and you’ll see that the coarse brown yuca roots stand out. It’s not only about appearance. It’s also because of the community connection the roots symbolize.

Hialeah has a large Cuban population, and the store caters to those customers—with bilingual signs and cultural dietary staples, including yuca, which is a common side dish. Cubans typically prepare yuca by boiling it and topping it with mojo sauce made of lemon juice, onion, and garlic.

“[Yuca] is a popular item for Cuban celebration dinners,” says Pavel Aragon, store manager. Christmas Eve and New Year’s Eve are when sales typically spike.

Ronald Quintero, department manager, produce, neatly arranges Store 5945’s fresh yuca display.

VPI: The Choice Is Yours

Give customers what they need—it can lead to a VPI victory and extra cash for you.

Sign up for VPI on the WIRE between the 10th and 20th of each month. Visit walmartone.com/VPI to see an interactive leaderboard and find out what products your fellow associates are scoring with.
Fruitful Effort

Being only six months into the job didn’t keep Raeph Zeringue from taking ownership of his department. From his creative merchandising to his efforts to reduce produce waste, Raeph’s pride in the produce department is evident. Julie Murphy, executive vice president, Neighborhood Markets, Walmart U.S., was so impressed that she awarded a gold Happy to Help recognition pin to Raeph.

Store Manager Terry Landry says Raeph “utilizes his resources and looks for new ideas to enhance his department.”

Raeph says that taking pride in the little things pays off. “I push myself to do my best by looking at the store from the customer’s perspective.”

See more stories of outstanding customer service and how to earn a Happy to Help pin at walmartworld.com/HappyToHelp.