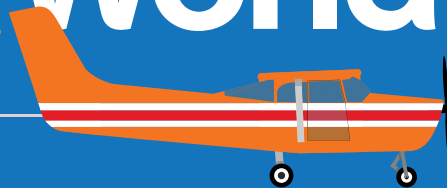


JUNE 2017

# Walmart World

Welcome to Walmart U.S.





**A Fruitful Encounter**

*12:30 p.m., April 26, 2017, Store 4637, Broken Arrow, Okla.*

**Marvin Jones**, Academy department manager, happily talks to a customer about the store's fruit selection while stocking bins.

# June 2017 Contents

- + 4 LETTERS**
- + 5 IT'S MY WALMART**  
Own the Business
- + 15 SPARK SUMMER**  
Cool Ideas for the Great Outdoors
- + 27 WE ARE WALMART**  
Stories of Amazing Associates
- + 33 ANNIVERSARIES**  
Who's on the List?
- + 56 CHECKOUT**  
Meet a Store

- + 21 FEATURE**  
**Tour America With Walmart**  
Check out these unique sights and fun finds at Walmart stores across the country, all geared toward serving our customers in a local way.

**+**

THIS SYMBOL MEANS THERE'S MORE CONTENT ONLINE OR AT

**Walmartworld.com.**

**MONEY** Check out summer savings in the Associate Discount Center.

**ARTICLE** Find answers to top benefits questions new associates ask.

**PHOTOS** See how associates enjoyed the recent Share a Smile Challenge.

---

**BE THE FIRST TO KNOW!**  
Subscribe to our email newsletter at [walmartworld.com/SignUp](http://walmartworld.com/SignUp).



**Sylvia Baba**, employee benefits officer, Claims, Head Office, Sandton, South Africa, shown here in her choir uniform, will perform at the annual Shareholders Meeting this month.



FROM OUR READERS

# Mad About You

Thank you for letting me be a part of *Walmart World* ["Merchant Madness!," March 2017]. I had the opportunity to be a part of the Shareholders Meeting in 2016—it was awesome! Now people have seen me on the cover of a nationwide company magazine. I've had a great experience with Walmart.



**Kimberly "Ms. Kim" Stephens-Robinson,** cashier, Store 2458, Salinas, Calif.

*Hey, Ms. Kim. We're honored to highlight the great work you're doing in your store. Keep it up!*

See the story at [walmartworld.com/Merchants](http://walmartworld.com/Merchants).

**Editor in chief**  
John Soldani  
[John.Soldani@walmart.com](mailto:John.Soldani@walmart.com)

**Content manager**  
Stephan Schlegel

We want to hear from you. Send your story ideas to [wmworld@wal-mart.com](mailto:wmworld@wal-mart.com) or submit them at [walmartworld.com/YourStoryIdeas](http://walmartworld.com/YourStoryIdeas).

*No responsibility can be accepted for unsolicited manuscripts or photographs, which must be accompanied by a self-addressed stamped envelope. The views expressed in this magazine are not necessarily those of the publisher or Wal-Mart Stores, Inc. Walmart World is a proprietary publication of Wal-Mart Stores, Inc., and is intended for use by Walmart at its discretion. The editor reserves the right to select and edit letters for publication. Some stories may appear in other publications, including those intended for external audiences. All material that you submit to Walmart World shall become the property of Wal-Mart Stores, Inc., and submission shall be deemed a transfer of all right, title, and interest to the materials submitted. Walmart World is not responsible for verifying the accuracy of material submitted by our readers. The views and opinions expressed on third-party websites do not necessarily state or reflect those of Walmart World and are not meant to substitute for professional advice.*

**Stores:** If you'd like your subscription numbers adjusted, please email us at [wmworld@wal-mart.com](mailto:wmworld@wal-mart.com).



Printed on partially recycled paper

SOCIAL LIFE

# Seen on Instagram

**dougmcmillon**

president and CEO of Walmart

Congratulations, **Amy**, on being named Associate of the Year for Sam's Club China. Enjoyed meeting you and am excited to hear you'll be joining us for our Shareholders Meeting this year.



# It's My Walmart

Own the Business



**Ice to Meet You**  
Ice is a summer essential, and this associate knew she could sell a lot of it for a cool VPI victory.

**KATHY BERMEO**

Department Manager,  
Frozen, Dairy, and Liquor

Store 3505

Wisconsin Dells, Wis.

**IT'S MY VPI**

**Why I Chose Bagged Ice**

"We're in a resort area, and we get a lot of tourists who need ice. During the summer, we get ice by the trailer, so I knew there was a demand. Plus, we'd just switched from carrying two different-size bags to one, so it was a no-brainer."



**SIGN UP TO PLAY**

Sign up for VPI on the WIRE between the **10th and 20th** of every month.

Learn more about VPI at [walmartworld.com/VPI](http://walmartworld.com/VPI).



**My VPI Success Story**

**My Volume Producing Item**

Arctic Glacier Premium Ice, 20 lb. bag

**How I Increased Sales**

"I kept the freezer cases filled. If I wasn't there, I made sure somebody kept them full."

**My Results**

June 2015  
**\$11,327**

June 2016  
**\$21,388**

Increase  
**89%**

**DIFFERENCE MAKER**

**Drive to Help**

For the more than 50 drivers she coordinates, Priscilla is just a phone call away, a lifeline to help them keep on trucking.

**PRISCILLA BARKSDALE**

Driver Coordinator

Transportation Office 6870

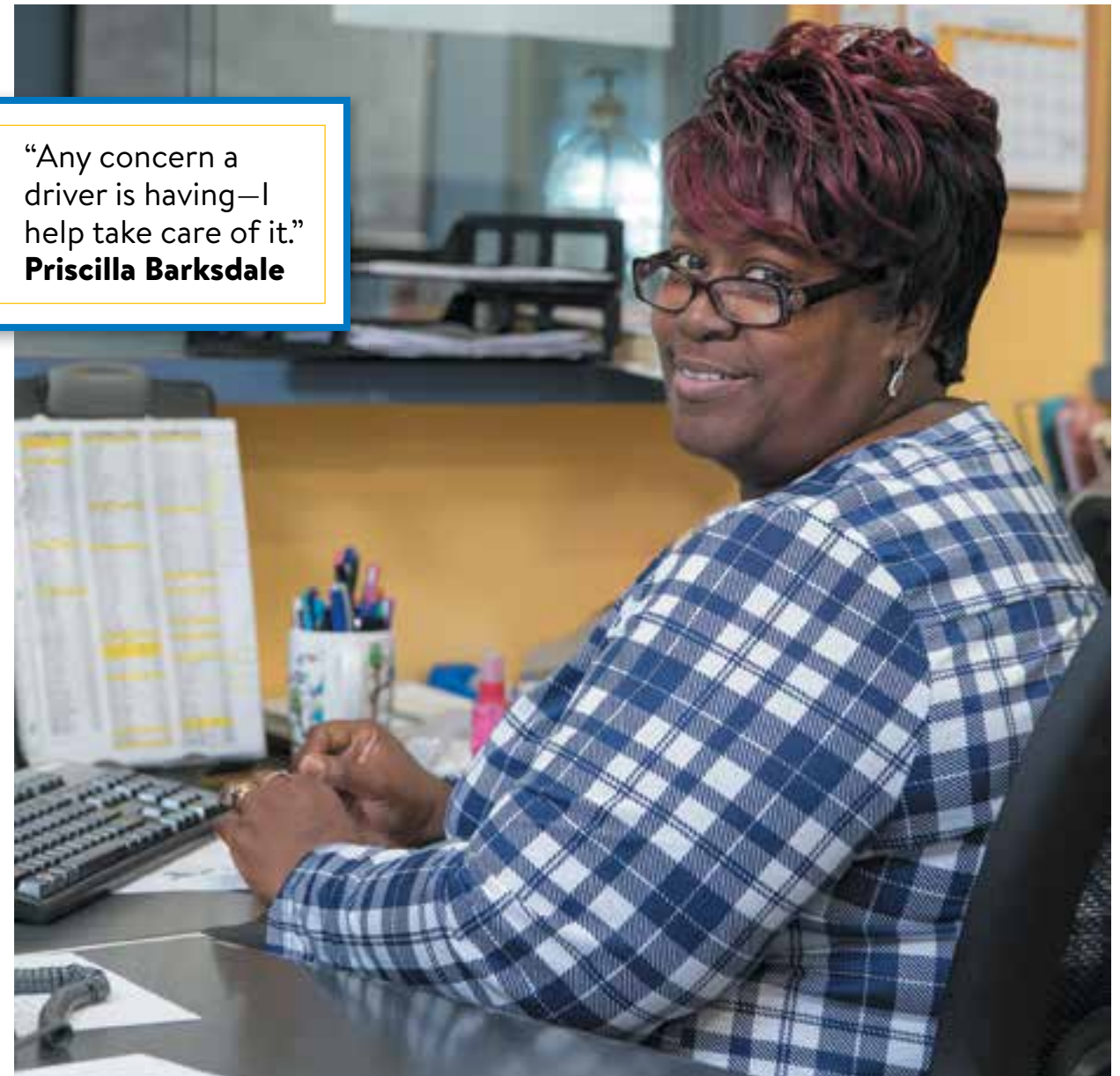
Shelby, N.C.

**She Makes the Difference**

Priscilla gives drivers their schedules, ensures deliveries are made, and provides support—from handling concerns about backhauls to giving pep talks if it gets lonely on the road.

**The Voice on the Line**

"Being a driver coordinator is my favorite job. When drivers need to talk, I listen. They call in sometimes and say, 'I hate to bother you.' I tell them, 'It's no bother. I'm here to take care of you!'"



"Any concern a driver is having—I help take care of it."  
**Priscilla Barksdale**



“Everybody loves coming here for the wider aisles, the layout, and the whole shopping experience,” says **Michelle Kightlinger**. Here, she helps customer Michelle Brown find a nail polish.

ON THE JOB

## A New Look

At this Reinvention Store, it's service that keeps customers smiling.

The innovations at Store 4365 in Orlando, Fla., are more than skin deep, especially when it comes to health and beauty: HBA, the pharmacy, and cosmetics are all arranged—and melded—together around the hair salon. Customers also interact with technological displays to learn about key products.

Even with all those perks, it's great customer service that truly brings the section to life. Department managers like **Michelle Kightlinger**, OTC, and **Reisha Soto**, cosmetics, focus on helping customers take advantage of everything their store has to offer.

**Here's some of what they do:**

- **Rely on each other.** With their sections so closely intertwined, it's essential that OTC, cosmetics, and HBA associates work together.
- **Keep items on shelves.** Store 4365 has a larger sales floor and a smaller backroom, so using Topstock is especially important.
- **Help customers navigate the store.** Since products are organized differently than at a typical store, associates focus on helping customers find the items they need in the special layout.



### Well-Groomed

Toiletries like Equate's Everyday Clean Dandruff Shampoo and 4 Blade Disposable Razors For Women help you look and feel your best.

### Medic!

The Equate All Purpose First Aid Kit has everything you need to take care of cuts, scrapes, and other minor injuries. It comes in a durable case that stands up to wear and tear.



### What a Relief

One of the first Equate products was a pain reliever to compete with Tylenol. Today, there are Equate pain relievers for every customer need, from aspirin to ibuprofen and more.

### Keep Smilin'

Equate offers a number of different toothbrush options, from simple soft toothbrushes to its Battery Operated Toothbrush with VibraClean bristles, which help keep your teeth clean and smile fresh—even after a long time on the road.

MY STORE, MY BRAND

# Well-Traveled

Heading out for a trip? These items from **Equate**, a Walmart Private Brand, can help you stay clean and healthy on the road.



### Gotta Jet

Forget something? You can get more Equate products in stores, on [Walmart.com](http://Walmart.com), and on [Jet.com](http://Jet.com).



+ Explore our other Private Brands at [walmartworld.com/Brands](http://walmartworld.com/Brands).



**SCOTT HERALD**  
PROMOTED TO  
CAP 2 Supervisor  
Store 2933 | Princeton, W.Va.

**JUST PROMOTED**

### Building the Team

“Scott gives clear and concise directions and delivers results. He was the perfect person to build the culture on our Customer Availability Program (CAP) 2 team.”

**Terry McGlothlin**, store manager

### Scott's Got Your Back

“I'm good at helping people out, dusting them off, and encouraging them to try again. The CAP process can be a lot of work—we go through thousands of pieces of freight every day—so I always make sure to get in there and help my team.”

### His Tips for Success

- Make sure to always get your job done.
- Doing extra things outside your duties can help you get noticed.
- Laugh and have fun, especially when things are stressful.

**+** Who earned a promotion at your store? Tell us at [walmartworld.com/YourStoryIdeas](http://walmartworld.com/YourStoryIdeas).

# “ Make Your Voice Heard ”



With the **Associate Engagement Survey**, you can affect the future of the company! Don't miss the chance to share your opinions.

## Here's what to know this year.

- The survey will roll out to regions in three waves: **June 5–15, July 24–Aug. 6, and Sept. 19–Oct. 3.**
- It's shorter, and you'll be able to take it on multiple devices.
- You'll see results within three weeks of the survey ending. Grass Roots sessions with your manager will follow.

Follow this path on the WIRE to take the survey:

**WIRE > Knowledge Center > Business Support > Surveys > FY18 Associate Engagement Survey**



# Get Your Spark On

The **Spark Shop**—the only official online source for Walmart merchandise and souvenirs—can now be found at [sparkshop.com](http://sparkshop.com), and it's better than ever.



Shop more than 350 branded items, including products you won't find anywhere else.



It's searchable: For example, easily locate Neighborhood Market items.



Buy pins to build up your collection. Perfect for trading!



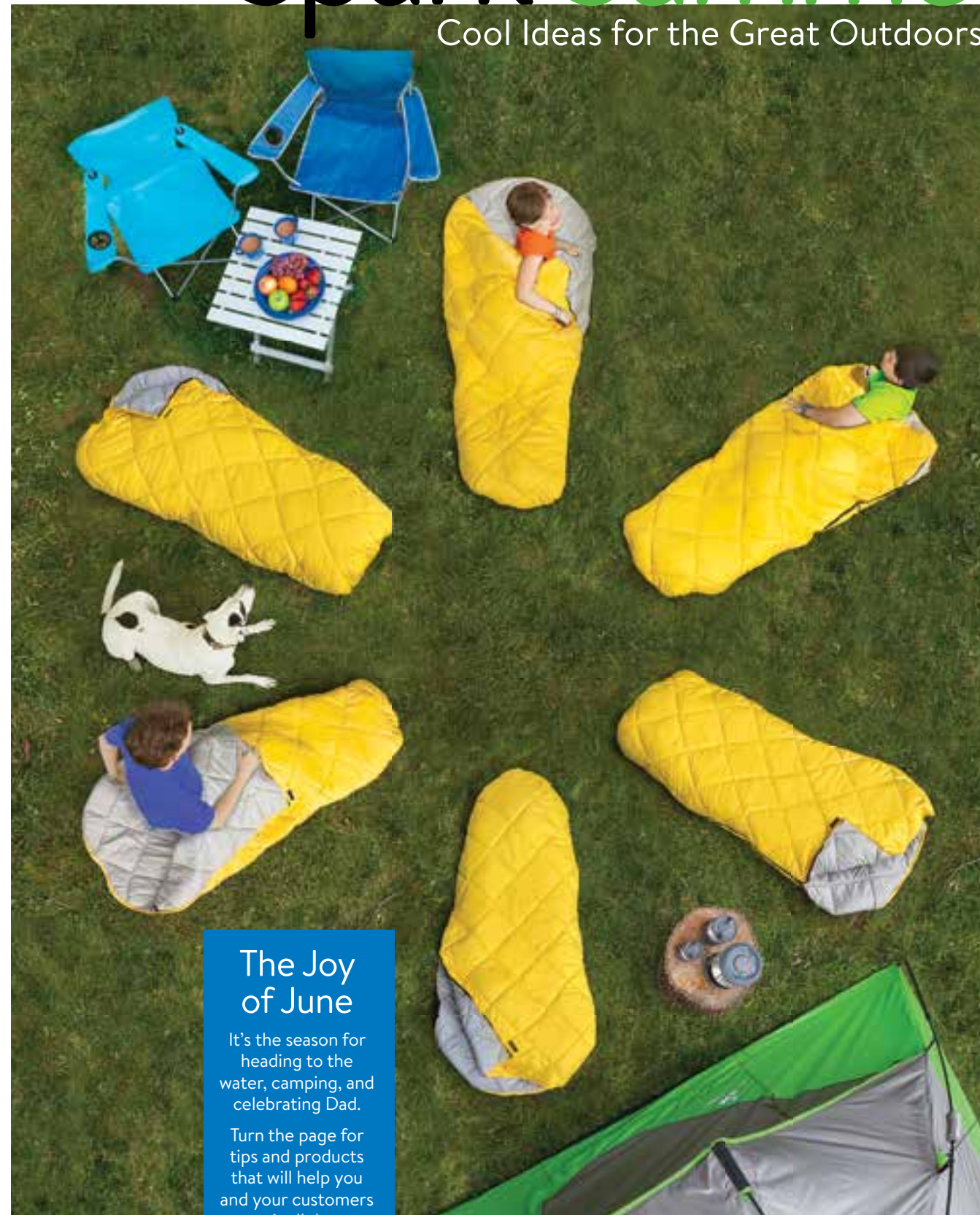
Find fun branded apparel to show your Walmart pride!

**Every order is shipped with a special surprise!**

Visit [sparkshop.com](http://sparkshop.com), brought to you by [WalmartMuseum.com](http://WalmartMuseum.com).

# Spark Summer

Cool Ideas for the Great Outdoors



## The Joy of June

It's the season for heading to the water, camping, and celebrating Dad.

Turn the page for tips and products that will help you and your customers get it all done.



**Meals to Go**  
 June is by far Walmart's top sales month for coolers. This is one of our more popular sizes.  
 Ozark Trail 36-Can Cooler with Removable Hardliner (A Private Brand!)

**Tube Time**  
 Walmart's watercraft business is growing. It's up 20 percent over last year.  
 Airhead Rebel Water Tube Kit

**Block the Burn**  
 Equate sunscreens are equivalent in quality to national brands—and they cost less.  
 Equate Sport Continuous Spray Sunscreen, SPF 50 (A Private Brand!)

**Fishin' for Fun**  
 The reel in this fishing combo comes already spooled with line, which is an important feature for our customers.  
 Lew's Hank Parker Speed Spin Combo

**HAVEN RAILSBACK**  
 Cashier  
 Store 569 | Columbia, Ky.  
 Haven (center) enjoys a day at Lake Cumberland with her dad, Keith; brother, Garen; and mom, **Kristina**, support manager, consumables, at Store 569.

TRY IT MY WAY

# Lake Livin'

For Haven, a day on the water isn't complete without family.

I live near a large lake, and it's a great place for me to spend time with my family. My grandparents, my parents, my little brother, and I often go out in my grandpa's boat.

Safety always comes first—my grandpa insists that everyone wear a life jacket. It doesn't matter how strong a swimmer you are—anything can happen.

My family and I spend the whole day together on the water. We go tubing, use personal watercraft, skip rocks from the shoreline, and stop for ice cream at one of the many marinas around the lake.

Sometimes, my dad and I fish for catfish and bluegill off the boat. I'm a cashier, and when customers come through my line with fishing gear, I ask them about their plans.

More than being on the water, it's about bonding and spending time with my family, especially my grandparents. It's very special.

QUICK TIPS

# Water Safety 101



Walmart has teamed up with the U.S. Consumer Product Safety Commission's (CPSC) *Pool Safely* campaign to help cut incidents of drowning. "We really need your help," says Ann Marie



Buerkle, acting chairman of CPSC (pictured). Associates can share these lifesaving tips with customers.



### SWIM WITH A BUDDY

Even strong swimmers shouldn't swim alone. Make sure your kids always go with a friend.



### AVOID POOL DRAINS

Drains create powerful suction that can be dangerous for young swimmers. Make sure children know to keep away.



### TEACH KIDS TO SWIM

Water safety begins with the ability to swim. Free or low-cost lessons are often available through the YMCA, USA Swimming Foundation, and American Red Cross, as well as local parks and recreation offices.

### DESIGNATE AN ADULT WATER WATCHER

Kids need to be supervised in and around pools and other bodies of water. The adult on duty should minimize distractions. Put away that cellphone!

## Water Essentials

These products\*, available at Walmart, can help kids who are learning to swim.

### Goggles

Customers look for options that are easy to adjust. Walmart's youth goggles are sized to fit smaller faces.

### Life Jackets

Walmart's U.S. Coast Guard-approved life jackets are designed for comfort, mobility, and a secure fit.

### Pools

Walmart sells most of its pools between Memorial Day and the Fourth of July.

\*Products not endorsed by *Pool Safely* campaign.



### Get More Tips

For more advice and to find out how you can help reduce drowning incidents, go to [walmartworld.com/WaterSafety](http://walmartworld.com/WaterSafety).

QUICK TIPS

# Party On, America!

Chad, a retired Army sergeant first class, loves celebrating our country. Check this patriotic party playbook, which includes some of his tips.



### CHAD MILLER

CAP 2 Supervisor

Store 1190 | Berea, Ky.

### FLY THE FLAG

The U.S. flag holds special meaning for Chad, who says it represents freedom above all else. The Fourth of July and Memorial Day are the two largest peaks of the season for U.S. flag sales at Walmart.

### GET IN THE GAME

Cornhole brings all generations together in friendly rivalry. The EastPoint Stars and Stripes Bean Bag Toss Set, available at Walmart, captures the spirit of the day.

### PLAN A POTLUCK

Chad and his friends plan their menu by drawing food names from a bag in advance. Round out the meal with sides like Walmart Deli Baked Beans. Then top it off with desserts—like Patriotic Star Sugar Cookies—from the Walmart Bakery.

**Food Safety Alert!** Hot and cold foods should not sit out longer than two hours. After that time, place cold food back in the fridge or cooler and put hot foods on a warmer.





10 ITEMS OR LESS

## All About Dad!

Our Father's Day gift guide makes it easy to find Dad's perfect present.

1. **Ozark Trail 12-Can Cooler**

This soft-side cooler with a removable plastic insert works well as a daily lunchbox.

2. **Versace Eros for Men**

A woody, fresh scent that's light enough for everyday wear.

3. **Shea Moisture Men Tea Tree Oil & Shea Butter After Shave Elixir**

This cooling formula contains no parabens, sulfates, or mineral oils.

4. **Hyper Tough 5-Amp Electric Drill**

With a 6-foot cord, this rugged drill is always ready for the next project.



5. **Wahl 17-Piece Lithium Ion All-In-One Trimmer**

This battery-powered trimmer charges quickly, in about a minute.

6. **Oreo Ice Cream Cake**

Finish off Dad's special day with a treat that combines two sweet favorites.

7. **Equate 5 Blade Razor for Men**

The Motion Sphere feature pivots to make Dad's shave more comfortable.

8. **Faded Glory Men's Short Sleeve 100% Cotton Pique Polo**

Grab this classic in all of Dad's favorite colors.

9. **Ozark Trail 6-Person Instant Cabin Tent**

This roomy tent sets up in just about a minute.

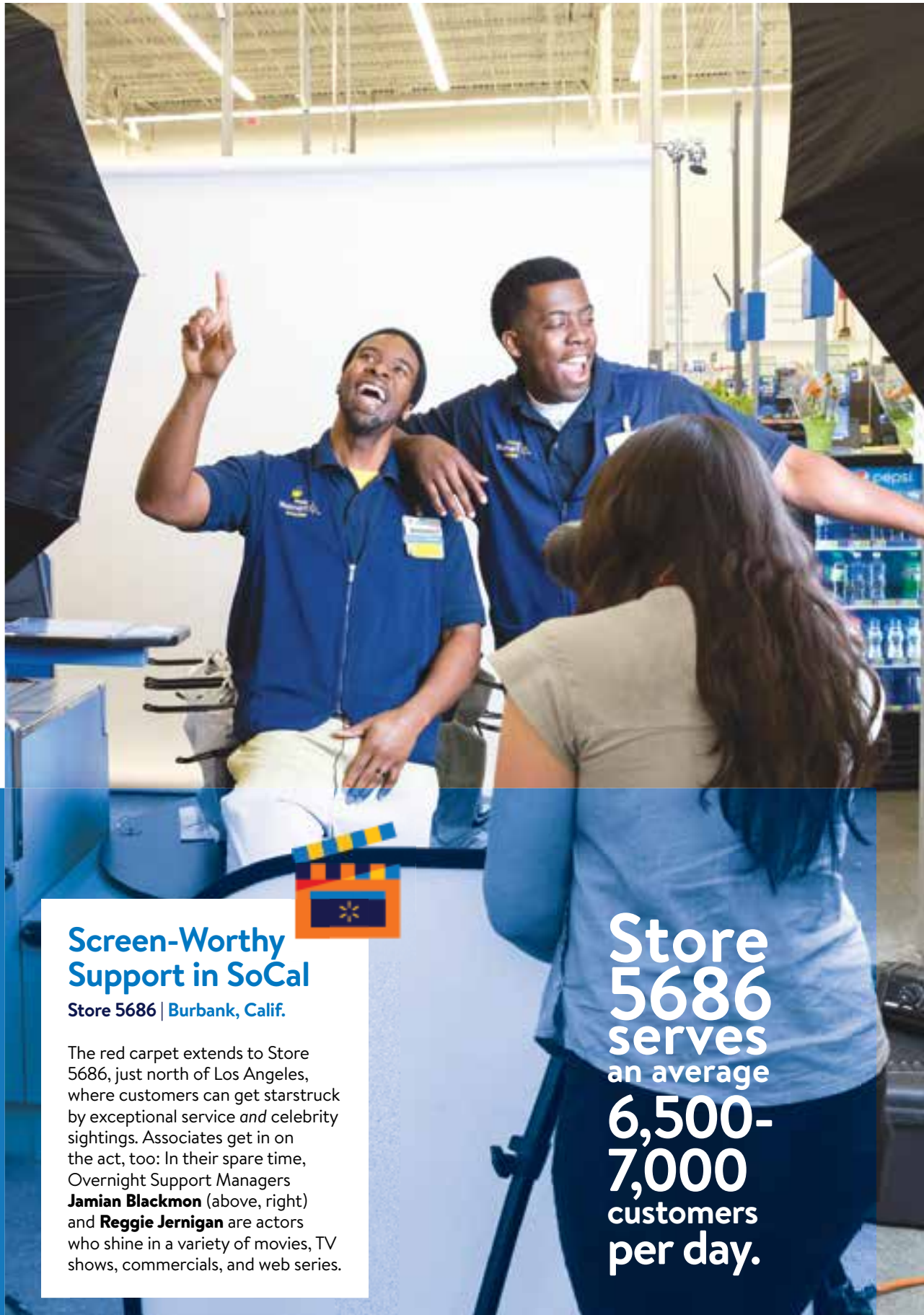


**Digital Exclusives!**  
Read more stories about unique stores online at [walmartworld.com/Tour](http://walmartworld.com/Tour).

# WELCOME TO WALMART U.S.

*A Coast-to-Coast Tour of America*

Discover a nation of **unique stores**, full of **outstanding associates**, all serving customers in their own special way.



## Screen-Worthy Support in SoCal

Store 5686 | Burbank, Calif.

The red carpet extends to Store 5686, just north of Los Angeles, where customers can get starstruck by exceptional service *and* celebrity sightings. Associates get in on the act, too: In their spare time, Overnight Support Managers **Jamian Blackmon** (above, right) and **Reggie Jernigan** are actors who shine in a variety of movies, TV shows, commercials, and web series.

Store 5686 serves an average 6,500-7,000 customers per day.



## Team Building in the North Country

Store 1757 | Hermantown, Minn.

In this small community close to the Canadian border, the strong connection between customers and associates keeps the business strong, too. That's because of associates like Deli Department Manager **Horst Blumerich**, who also owns an alpaca farm that's a community and associate favorite. Each spring, associates even help shear the alpacas!



From left: **Theresa Painter**, sales associate, deli; **Horst Blumerich**; **Maxton Copeland**, greeter; **Tiffany Corwin**, sales associate, deli; and **Dawn Blackman**, sales associate, deli, with one of Horst's alpacas during a day on the farm

## Salsa Sales of the Southwest

Store 3423 | Santa Fe, N.M.

When you visit Store 3423 in the Land of Enchantment (the state nickname for New Mexico), you're welcomed by the building's adobe-inspired façade. The store's salsa bar (shown below) adds to the appeal. Filled with ingredients to make a good New Mexican salsa, the display is so popular that one out of four customers has at least one salsa bar item at checkout.



Store 3423 reduced shrink by \$701,993 for 2016.

## Watertight Sales in Appalachia

Store 2933 | Princeton, W.Va.

Every spring at Store 2933, associates set up a kayak display to wow customers. They stand more than 60 of these vessels on end and hang them from the ceiling. More than 20 models are available, and the most popular are journey kayaks used for fishing at nearby Pipestem Resort State Park along the New River.



Store 2933 sold \$145,953 in kayaks in 2016.



## Serving Up Southern Barbecue

Store 258 | Tupelo, Miss.

In the South, barbecue is a hot topic, and locals will maintain their version is best. Not far from Memphis, Tenn., at Store 258 in Tupelo, Miss., Memphis-style barbecue is king, and must-have items like dry rub seasoning, pork neck bones, and red sausage sell well year-round. "It's not Memphis-style without them," says **Jerry Bean**, co-manager and barbecue man.



Store 258 serves 21,932 customers every week.



Customer Roscoe Brown learns about electronics at the Interactive Product Education Table.

## The Supercenter, Reinvented in the Sunshine State

Store 4365 | Orlando, Fla.

Forget Silicon Valley. For top tech, stop by Store 4365 in Orlando's Lake Nona neighborhood. It's one of Walmart's Reinvention Stores, where the company tests technology that could improve the retail experience for customers and associates. At this store, that means hand-held scanners for customers, interactive panels in aisles, and more. It's always fun to see what's possible, even if it might not roll out to every store.



16% of Store 4365's customers shop with hand-held scanners.

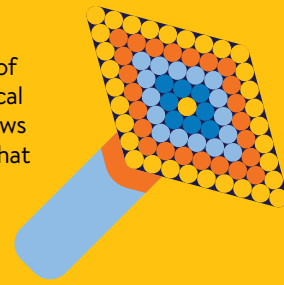
Customer Andrea Boyers uses one of the store's hand-held scanners to ring up items as she shops. Andrea can see the cost of her shopping in real time while speeding up the checkout process.



## Unique Needs in Western Montana

Store 2607 | Polson, Mont.

Store 2607 sits on the Flathead Indian Reservation at the foot of Flathead Lake in western Montana. About half of the store's local customers are tribal members. In summer months, the lake draws customers from near and far who come to Walmart for items that make time on the lake more enjoyable.



Store 2607  
had three  
straight  
years  
of positive  
comps.



At Store  
**3646**,  
21% of sales  
come from  
**Fresh**  
each week.

### Military Connection in The Palmetto State

Store 3646 | Goose Creek, S.C.

Associates at Store 3646 are all about serving veterans. Not only are many associates veterans or family of veterans, but the store is located next to a military installation that includes Naval Support Activity and other military and federal agencies. Personnel visit the store daily, especially at lunchtime.

# We Are Walmart

Stories of Amazing Associates



### From Japan to Arkansas

Walmart Japan associate **Yuki Ishibashi** is traveling more than 6,000 miles to experience the excitement of Shareholders 2017.



**YUKI ISHIBASHI**

Co-manager

Store 2201 | Kashiwa City, Japan

## Movin' on Up

When **Yuki Ishibashi** got the call from his regional manager letting him know he'd been selected to attend Shareholders 2017, he felt proud. "I had heard about Shareholders Week and its excitement from some of my colleagues who attended in the past," he says, "and I really wanted to attend."

This year, Yuki also celebrates his 10th year with Walmart Japan. He started as an overnight hourly associate and worked his way up to salaried positions. He credits his success to his positive mindset and curiosity.

"I always try to learn from any opportunity," Yuki says. That's why he sincerely appreciates opportunities to hear directly from customers on the sales floor. "I believe there are always 'tips' in customers' voices to [help us] understand their expectations."

Indeed, the chance to continue learning is the biggest reason Yuki is excited to attend this year's Shareholders Meeting.

"I am most looking forward to seeing, learning, and experiencing Walmart culture and diversity at the heartland of Walmart," he says.

Currently a co-manager, **Yuki Ishibashi** hopes to continue developing his leadership skills. Here, he checks in with **Mayumi Kido**, a deli associate.



+ Hungry for a taste? Get Store 862's recipes at [walmartworld.com/862Recipes](http://walmartworld.com/862Recipes).



Store 862 | Hinesville, Ga.

## Best of All Worlds



Above: **Samuel Njau**, a CAP 2 associate from Kenya, fills up his plate as **Marcia Whyte** (right), and **Sabina Bentley**, a CAP 1 associate from Panama, look on.

With associates hailing from 30 countries—including two U.S. territories and eight countries within the Walmart family—Store 862 reflects the diverse community of Hinesville. Twice a year, that diversity is celebrated with a special event just for associates: an international potluck meal.

At the potlucks, associates share artifacts representing their cultures as well as signature dishes from their home countries. Each plate of food sells for \$5, and all proceeds benefit Children's Miracle Network Hospitals.

Another benefit? "The potluck has made it easier to connect with associates because of what I've learned," says **Marcia Whyte**, a deli associate from Jamaica. Plus, if she sees a customer who is having trouble communicating, she might ask where they're from and introduce them to an associate who can translate.

In March, Store 862 was named Regional Supercenter of the Year. "It's great having all these countries represented," says Store Manager **Adam Gipson**. "When these countries come together, we can accomplish huge feats."



### SIXTO PARDO

Meat Stocker

Express Lider Estoril Store 15

Santiago, Chile

## Stellar Service

In **Sixto Pardo's** 37 years with the company, his outstanding customer service has won him many accolades. He's been named Employee of the Month 15 times and Employee of the Year twice. This year, he's been chosen to represent his country at Shareholders 2017. It's a responsibility Sixto doesn't take lightly.

"I felt tremendous," Sixto says, of the moment he found out he would be traveling to Northwest Arkansas for the event. "I started to appreciate where I've come from."

Sixto began his grocery career in his early 20s with no prior supermarket experience. With the help of his leadership team and fellow associates, he quickly grew into his role and responsibilities and held several managerial positions, including deli manager, in which he oversaw 40 associates.

"When you have a great team to support you, it makes the work easy," Sixto says. "We are part of a company that supports us in everything and values what we do."

# Anniversaries

## SYLVIA BABA

Employee Benefits Officer, Claims  
Head Office | Sandton, South Africa

## Top-Notch Performer

“It will be breathtaking.”

That’s how **Sylvia Baba** describes Massmart’s planned choral performance during the International meeting at this year’s Shareholders.

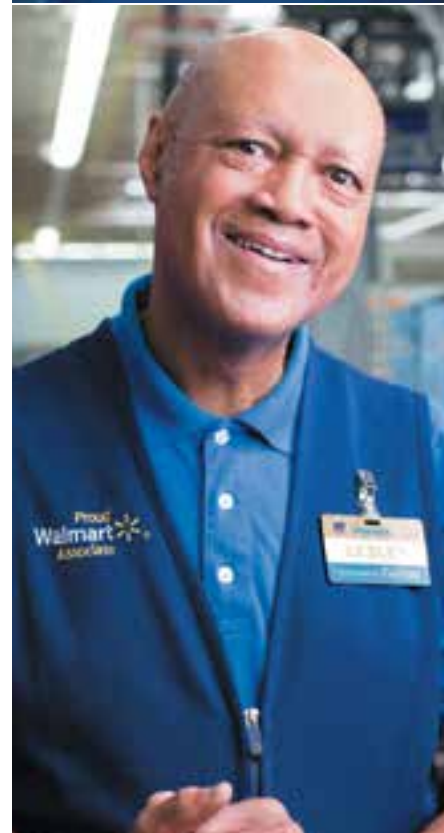
Massmart held auditions for associates from Game, Makro, Masscash, and other Massmart locations. At Shareholders, the 18 associates who earned a spot in the choir will perform songs representing Africa’s rich musical heritage.

“I’m the only associate from the Massmart Head Office who was selected,” Sylvia says. “It’s such an honor.”

Her proudest moment, however, was receiving a recent email from **Guy Hayward**, president and CEO of Massmart, regarding successful sales figures.

“I am happy to see those results,” she says. “It pushes me to want to increase my performance to support the business. Massmart is a great company to work for, and I love it.”

**Sylvia Baba**, seen here in her choir uniform, is thankful for the opportunity to perform for associates from around the world.



## June 2017

### Company Fact

Wal-Mart Stores, Inc., acquired a majority stake in African retailer and wholesaler Massmart Holdings Ltd. in June 2011.

### Associate Fact

A big cheer goes out to the 253 associates who are celebrating a 30th anniversary with Walmart this month!



**Barbara Monks**  
WM 158 Bonham, Texas



**Teresa Page**  
WM 410 Murray, Ky.



**Theresa Greene**  
WM 668 McMinnville, Tenn.



**Les Martin**  
WM 107 Martin, Tenn.



**Trish Reese**  
WM 33 Nashville, Ark.

*40-year associate  
not pictured*

**Ed Juzeler**  
WM 1901 Butte, Mont.



**Barbara Hogan**  
WM 27 Salem, Mo.



**Marsha Morris**  
WM 40 Moberly, Mo.



**Donna Woods**  
WM 81 Stilwell, Okla.



**Ramona Johnson**  
WM 126 Little Rock, Ark.



**Nancy Burdell**  
WM 213 Litchfield, Ill.



**Carol Crase**  
WM 213 Litchfield, Ill.



**Chip Wolfe**  
WM 296 Dardanelle, Ark.



**Lisa McCafferty Cariker**  
WM 345 Palestine, Texas



**Terry Andrews**  
WM 345 Palestine, Texas



**Tonya Jauch**  
WM 360 Cushing, Okla.



**Kimberly Prescott**  
WM 362 Winfield, Ala.



**Chuck Johnson**  
WM 448 Shreveport, La.



**Angela Merritt**  
WM 449 Port Arthur, Texas



**Dora Lowery**  
WM 457 Vidor, Texas



**Rod Cox**  
WM 473 Giddings, Texas



**Maxine Bromell**  
WM 586 Conway, S.C.



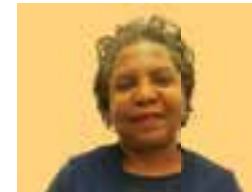
**Carlotta Davis**  
WM 632 Mount Pleasant, S.C.



**Yvonne Hughes**  
WM 632 Mount Pleasant, S.C.



**Carolyn Garrison**  
WM 662 Decatur, Ala.



**Anne Welch**  
WM 677 Dyersburg, Tenn.



**Rita Holmes**  
WM 684 Lexington, Tenn.



**Cheryl Lunn**  
WM 798 Marshall, Ill.



**Jeffy Bishop**  
WM 1190 Berea, Ky.



**Shirley Latham**  
WM 2702 Nixa, Mo.



**Roberto Diaz Diaz**  
WMPR 3688 Corozal, Puerto Rico



**José Díaz Guzmán**  
WMPR 3688 Corozal, Puerto Rico



**Scott McClain**  
WM 4635 Clinton, Tenn.



**Marcia Nalley**  
HO 7888 Clemson, S.C.



**David Van Zant**  
LG 6035 Ottawa, Kan.



**David Burns**  
HO 8688 Bentonville, Ark.



**Kaycee Conard Smith**  
HO 8920 Clarksville, Tenn.

*35-year associates not pictured*



**Cindy Lee**  
HO 9556 Bentonville, Ark.



**Brenda Nix**  
WM 425 Brent, Ala.

**Deborah Schrag**  
WM 61 Warrensburg, Mo.

**Patricia Leichmon**  
WM 167 Crossett, Ark.

**Ann Upchurch**  
WM 226 Atlanta, Texas

**Kevin Phipps**  
WM 279 De Queen, Ark.

**Barbara Dupuis**  
WM 402 Breaux Bridge, La.

**Lorri Rickers**  
WM 418 Fairbury, Neb.

**Kathy Wagner**  
WM 691 Fort Payne, Ala.

**Kent Gerke**  
WM 1014 Independence, Mo.

**Pam Rutherford**  
HO 9087 Bentonville, Ark.

**Kelvin Smith**  
HO 9799 Bentonville, Ark.

**David Garza**  
WM 1041 Weslaco, Texas

**Anthony Stringer**  
WM 2739 Bay Minette, Ala.

**Juan Esteras Burgos**  
WMPR 3678  
Caguas, Puerto Rico



**Larry Sossamon**  
WM 2001 Fresno

**Pamela Stewart**  
WM 2242 Anaheim

**Daniel Tula**  
WM 2948  
Santa Fe Springs

**Christy Wilson**  
WM 2054 Jackson

**Vicki Wright**  
WM 1988 Roseville

**Janice Young**  
WM 1630 Yreka

**Stephanie Zilfo**  
WM 5032 Buena Park

**Colorado**

✳️ **30 years**

**Lupe Castro**  
WM 1045 Lafayette

**Susan Harr**  
WM 1008 Loveland

**Lea Hearold**  
WM 5334 Aurora

**Susan Lickteig**  
WM 5341 Broomfield

**April Manzanaras**  
WM 5341 Broomfield

**Vicki Rogers**  
WM 1045 Lafayette

**Joanna Smolarkiewicz**  
WM 1045 Lafayette

**Dianna Vigil**  
WM 1001 Pueblo

✳️ **25 years**

**Bonnie Flynn**  
WM 1896  
Colorado Springs

**Marilyn Goodrich**  
WM 1058 Montrose

**Barbara Johnson**  
WM 1280  
Grand Junction

**Dan Mannel**  
WM 1280  
Grand Junction

**Kimberly Miller**  
WM 2751 Englewood

**Barbara Muirhead**  
WM 953 Loveland

**Debi Olson**  
WM 984 Castle Rock

**Tracy Parmley**  
WM 1689 Aurora

**Christy Sawina**  
WM 1896  
Colorado Springs

**Jennifer Weir**  
WM 4639 Elizabeth

✳️ **20 years**

**Sandra Aguilar**  
WM 3382 Pueblo West

**Sharon Austin**  
WM 1434  
Colorado Springs

**Jennifer Bigham**  
WM 4599 Timnath

**Terry Ann Brower**  
WM 4639 Elizabeth

**Renee Fowler**  
WM 1095  
Glenwood Springs

**Richard Herrera**  
WM 1308 Littleton

**Abbey Jordan**  
WM 2672 Lamar

**Geraldine Lucero**  
WM 5676 Denver

**Jacqueline Mcdaniel**  
WM 1492 Aurora

**Tabb Morrow**  
WM 1019 Canon City

**Beverly Norwood**  
WM 4335 Falcon

**Ralph Peters Jr.**  
WM 1273 Fountain

**Brian Queen**  
WM 1659 Brighton

**Brenda Sage**  
WM 921 Salida

**Lance Swint**  
HO 9594 Loveland

**Connecticut**

✳️ **20 years**

**Joseph Canales**  
WM 2282  
East Windsor

**Julie Clark**  
WM 1891 Manchester

**Sandra Collelo**  
WM 5777 Brooklyn

**Thomas Cooper**  
WM 2854 Lisbon

**Debra Dimauro**  
WM 2299 Cromwell

**Guy Kessler**  
WM 1086 St. Cloud

**Laura Doucette**  
WM 2232 Branford

**Barbara Haught**  
WM 2299 Cromwell

**Doreen Meli**  
WM 2299 Cromwell

**Phyllis Minnich**  
WM 2299 Cromwell

**Mary Ann Morneau**  
WM 2299 Cromwell

**Beverly Nadeau**  
WM 2282  
East Windsor

**Hieronim Nowak**  
WM 2282  
East Windsor

**Wanda Nowak**  
WM 2282  
East Windsor

**Philip Paskowski**  
WM 2299 Cromwell

**Michael Pelletier**  
WM 2299 Cromwell

**Elizabeth Pipkin**  
WM 2299 Cromwell

**Maryann Pringle**  
WM 2232 Branford

**Josee Rogers**  
WM 2144 Torrington

**Roger Tomkiel**  
WM 2331 Waterford

**Marie Trahan**  
WM 2282  
East Windsor

**John Wallace**  
WM 2299 Cromwell

**Delaware**

✳️ **25 years**

**Eric Johnson**  
WM 5039 Camden

✳️ **20 years**

**Bruce Kaczorowski**  
WM 5039 Camden

**Florida**

✳️ **30 years**

**David Cottier**  
WM 769 Venice

**Suzanne Drew**  
WM 931 Vero Beach

**Claudia Hall**  
WM 944 Crestview

**Dinah Henion**  
WM 579 St. Augustine

**Craig Henke**  
WM 3349  
Port Charlotte

**Guy Kessler**  
WM 1086 St. Cloud

**Avalena Knight**  
WM 977  
Fernandina Beach

**Christine Lincoln**  
WM 1083 Jacksonville

**Edith Lindsay**  
WM 1032 Lynn Haven

**Mary Lynch**  
WM 1032 Lynn Haven

**Debra Martin**  
WM 967 Spring Hill

**Barbara Moretz**  
WM 2081 Clearwater

**Kimberly Parker**  
WM 974  
West Melbourne

**Lori Planz**  
WM 563 Orange City

**Andrea Stahl**  
WM 3538 Melbourne

✳️ **25 years**

**Luana Alvelo**  
WM 5250 Kissimmee

**Robert Asbury**  
LG 6020 Brooksville

**Patricia Asmussen**  
WM 3207 Sanford

**Elena Balean**  
WM 1996  
Hallandale Beach

**Linda Bilbrey**  
WM 718 Auburndale

**Holly Brown**  
WM 697 Ocala

**Teri Brown**  
WM 2843  
Summerfield

✳️ **20 years**

**Dollie Denmark Seymour**  
WM 908 Orlando

**Jacqueline Faulk**  
WM 944 Crestview

**Paula Gibson**  
HO 8081 Mulberry

**Vitus Girard**  
WM 1590 Hialeah

**Nicole Grant**  
WM 3075 Panama City

**Jeffrey Gregory**  
WM 3474 Bradenton

**Dennis Jameson**  
WM 919  
Fort Walton Beach

**Joann Kane**  
WM 974  
West Melbourne

**Donna Kondor**  
WM 819 Cape Coral

**Brenda Lareau**  
WM 721 Port Charlotte

**Eugene Leighton**  
WM 1171 Sarasota

**Susan Lennstrom**  
WM 3617 Orlando

**Edris Mckay**  
WM 1436 Greenacres

**Todd Metcalf**  
WM 5220 Tampa

**Iris Monge**  
WM 4444 Jacksonville

**Cliff Moquin**  
WM 1079  
New Smyrna Beach

**Linda Morrone**  
WM 3617 Orlando

**Nancy Orem**  
WM 580 Bartow

**Martina Phillips**  
WM 818  
Panama City Beach

**June Poynton**  
WM 4444 Jacksonville

**Jessica Ramsay**  
WM 5034 Fort Myers

**Bryan Rhonemus**  
LG 8905 Davenport

**Kathleen Sibley**  
WM 1182 Palm Coast

**Robin Sill**  
WM 547 Plant City

**James Spratling**  
WM 5266 Hudson

**Alix Story**  
WM 1387 Coral Springs

**Jesus Suarez Medero**  
WM 817 Kissimmee

**Scott Tilton**  
WM 5455 Palm Bay

**Yvette Velez**  
WM 919  
Fort Walton Beach

✳️ **20 years**

**Barbara Acord**  
WM 1004 Bradenton

**Elaine Agosta**  
WM 1207 Callaway

**Jacqueline Andrew**  
WM 5420 Kissimmee

**Bobbie Baxter**  
WM 1173 Jacksonville

**Troy Beardsley**  
LG 6071 Winter Haven

**Diane Bowles**  
WM 1847 Ocala

**Carolyn Bradshaw**  
WM 1482 Tampa

**Christina Burgess**  
WM 5391 Naples

**Loretta Byther**  
WM 1374  
Altamonte Springs

**Linda Carithers Huffman**  
WM 955 Apopka

**Nadine Christensen**  
WM 1032 Lynn Haven

**Elizabeth Clark**  
WM 579 St. Augustine

**Ronald Clark**  
WM 1077 Tallahassee

**Dulce Constenla**  
WM 1996  
Hallandale Beach

**Shary Cox**  
WM 931 Vero Beach

**Bruce Crowder**  
WM 1398 Lake Worth

**Bonnie Cruise**  
WM 859 Lake Wales

**Linh Dachman**  
WM 5420 Kissimmee

**Mario Deryniowski**  
WM 1081 Gainesville

**Benjamin Evans**  
WM 649 Titusville

**Michael Friddle**  
WM 1077 Tallahassee

**Allison Frye**  
WM 1222 Pensacola

**Onelia Garcia Suarez**  
WM 5945 Hialeah

**Carolina Gibson**  
WM 931 Vero Beach

**Mecha Harris**  
WM 4368 Ocala

**Barbara Hoff**  
WM 2843  
Summerfield

**Daniel Holmes**  
WM 1172 Jacksonville

**Cynthia Horner**  
WM 931 Vero Beach

**Lorraine Howell**  
WM 987 Fort Myers

**Janet Huffman**  
WM 944 Crestview

**Brendaly Irizarry**  
WM 110 Winter Garden

**Michelle Johnson**  
WM 4262 The Villages

**Budd Kester**  
WM 943 Casselberry

**Pao Macdonald**  
WM 1225 Orange Park

**Denise Maxwell**  
WM 7307 Bradenton

**Kathryn Mayer**  
WM 2796 Oldsmar

**Jessica Mc Donald**  
WM 890 Orlando

**John McLaurin**  
LG 7023 Arcadia

**Virginia Metcalf**  
WM 1536  
St. Petersburg

**Lorie Miller**  
WM 2484 Clewiston

**Jeremy Moore**  
WM 5845 Niceville

**Christina Morrow**  
WM 5266 Hudson

**Louise Nash**  
WM 1104 Inverness

**Jelica Neff**  
WM 3782 Orlando

**Lawrence Oxtal**  
WM 956 Melbourne

**Kishore Patel**  
WM 1082 Jacksonville

**Andrew Pawley**  
WM 1847 Ocala

**Betty Pierce**  
WM 551 Palatka

**Steven Porter**  
LG 6099 Macclenny



# A Lovely Memory

Barbara remembers a special meal put together by Sam Walton.

My favorite memory is of Mr. Sam visiting and serving lunch. He got everything at the store. This was back before we had the grocery section, so we only carried a few canned goods. We opened up cans of tuna and beans and weenies, and we all ate that together.

I know customers who came in here with their parents, and now they're bringing their own children in to shop. For example, with one of my customers—I know her grandmother, her mother, and now her kids. I always make sure to talk with them. I think getting to know people helps them feel welcome and comfortable when they come to our store.

**BARBARA MONKS**

Department Manager, OTC

Store 158 | Bonham, Texas

Hire Date | June 7, 1977

Stores/Facilities Worked In | 1

Positions Held | 4







## Michigan

### ✦ 25 years

**John Auernhammer**  
WM 1798 Caro

**Frederick Fagen**  
WM 1593 Coldwater

**Kristi Fincher**  
WM 2238 Muskegon

**Dawn Gronowski**  
WM 1798 Caro

**Stephani Hanes**  
WM 1791 Fremont

**Scott Heller**  
WM 1423 St. Johns

**Teresa Miller**  
WM 1754 Howell

**Judy Morley**  
WM 1824 Ypsilanti

**Daniel Pondell**  
WM 2912 Taylor

**Mari-Kate Rease**  
WM 2619 Midland

**Eric Snyder**  
WM 2620 Hastings

**Dana Thiebaut**  
WM 1432 Cadillac

### ✦ 20 years

**Kim Bauschka**  
WM 1836 Adrian

**Rebecca Beemer**  
WM 1422 Alma

**Melissa Breithaupt**  
WM 2338  
Traverse City

**Derek Brooks**  
WM 1733 Owosso

**Brandon Emerick**  
WM 2014  
Houghton Lake

**Debbie Fowler**  
WM 4660  
Clinton Township

**Rachael Hesselgrave**  
WM 1754 Howell

**Patrick Makowski**  
WM 3487  
Shelby Township

**Crystal Mangold**  
WM 2010 Niles

**Katrina Mindykowski**  
WM 2358 Alpena

**Grace Murray**  
WM 2434  
Iron Mountain

**Susan Newton**  
WM 2079 Marquette

**Dawn Nowlan**  
WM 2869 Lansing

**Patrick Pflug**  
WM 2417 Petoskey

**Linda Ross**  
WM 1928 Flint

**Macie Shagena**  
WM 5159 West Branch

**Tricia Siler**  
WM 1428  
Mount Pleasant

**Cathy Skaggs**  
WM 1540 South Haven

**Dawn Slaten**  
WM 1790 Monroe

**Heather Sprague**  
WM 1798 Caro

**Bernard Trahan-Grabiel**  
WM 2358 Alpena

**Michael Van Lente**  
WM 1771 Sturgis

**Matthew Vanlente**  
WM 3336 Woodhaven

**Rachael Vernon**  
WM 2567 Grandville

**Mechelle Weaver**  
WM 2102 Ludington

**Elaine Worrell**  
WM 1790 Monroe

## Minnesota

### ✦ 30 years

**Tina Huntington**  
WM 982 Owatonna

**Wayne Klersy**  
WM 3209 Elk River

### ✦ 25 years

**Dondrea Brown**  
WM 1786 Eagan

**Matt Brownlee**  
WM 3498 Blaine

**Thomas Eagan**  
WM 3534 Red Wing

**Nancy Gatz**  
WM 3513 Shakopee

**Denise Healy**  
WM 1786 Eagan

**Stacie Lundberg**  
HO 8809  
Brooklyn Center

**Kathleen Maciaszek**  
WM 1562 Coon Rapids

**David Olson**  
WM 3758 Crookston

**Debra Paggen**  
WM 1786 Eagan

**Sandra Robbins**  
WM 5977 Burnsville

**Eric Sevilleja**  
WM 1929 Cloquet

### ✦ 20 years

**Jacquelyn Anderson**  
WM 2274 Forest Lake

**Matthew Barnard**  
WM 4849  
Mountain Iron

**Jackie Christopher**  
WM 2198 Bloomington

**Kelly Darby**  
WM 1971 Rochester

**Lynn Derosier**  
WM 1654 Baxter

**Linda Ellingboe**  
WM 1858 Montevideo

**Cindy Gareri**  
WM 1609  
Grand Rapids

**Kathleen Hayen**  
WM 2367 Pine City

**Kimberly Isdahl**  
WM 1632 Alexandria

**Diane Johnson**  
WM 1971 Rochester

**Patsy Kramin**  
WM 1865  
Redwood Falls

**Willy Pearson**  
WM 5625  
Brooklyn Center

**David Pigeon**  
WM 2367 Pine City

**Brian Quam**  
WM 2643 Woodbury

**Greg Roeller**  
WM 3364 St. Paul

**Michael Smith**  
WM 2367 Pine City

**Judith Witter**  
WM 2087  
Vadnais Heights

## Mississippi

### ✦ 30 years

**Susan Bell**  
WM 969 Gulfport

**Shirley Butler**  
WM 816 Brookhaven

**Jeannette Deloach**  
WM 495 Columbus

**Helen Griffin**  
WM 1069 Newton

**Melita Guy**  
WM 785 Waynesboro

**Wanda Hallman**  
WM 816 Brookhaven

**Marcia Haynie**  
WM 105 Corinth

**Thelma Hill**  
WM 707 Clarksdale

**James Luckett**  
LG 6811 Brookhaven

**James Price**  
LG 6811 Brookhaven

**David Simmons**  
LG 6872 New Albany

**Susan Tanksley**  
LG 6711 Brookhaven

**Robert Wilson**  
LG 6811 Brookhaven

**Chris Winston**  
WM 708 Vicksburg

**Ralph Worth**  
WM 1088 Biloxi

**✦ 25 years**

**Rochelle Baldwin**  
WM 182 Greenville

**Helen Burcham**  
LG 6072 New Albany

**Jayne Conley**  
WM 1088 Biloxi

**Mona Cullum**  
WM 2846  
Olive Branch

**Laura Hall**  
LG 6011 Brookhaven

**Stacy Hall**  
LG 6072 New Albany

**Keena Lalak**  
WM 708 Vicksburg

**James Massengill**  
LG 6872 New Albany

**Janie Matthews**  
WM 176 Ripley

**Anne Nabors**  
WM 411 Houston

**Rachel Perry**  
WM 114 Booneville

**Alma Pickens**  
WM 411 Houston

**Stacey Pigott**  
WM 365 Pearl

**Todd Sandroni**  
WM 391 Tupelo

**Terri Smith**  
WM 708 Vicksburg

**Esperanza Tillman**  
WM 903 Jackson

**Sally Townsend**  
WM 258 Tupelo

### ✦ 20 years

**Thomas Booker**  
WM 205 Philadelphia

**Sandra Brown**  
WM 848 Southaven

**Mike Chatham**  
WM 391 Tupelo

**Evelyn Dykes**  
LG 6072 New Albany

**Linda Haefeker**  
WM 1066 Pascagoula

**Gloria Henry**  
WM 887 Petal

**Regina Hollis**  
WM 258 Tupelo

**Jennifer Hudson**  
WM 1530 Cleveland

**Mary Johnson**  
WM 1530 Cleveland

**Shelly Johnson**  
WM 874 Natchez

**Bobby Keeler**  
WM 903 Jackson

**Dwight King**  
WM 112 Starkville

**Jerry Lee**  
WM 239 Kosciusko

**Terry Loggins**  
WM 215 Winona

**Kelley Long**  
WM 1468 Batesville

**Jimmy Lowe**  
WM 495 Columbus

**Kandice Martin**  
WM 916 Hattiesburg

**Kimberly May**  
WM 716 Greenwood

**Bessie McPherson**  
WM 182 Greenville

**Tony Morrisette**  
WM 1088 Biloxi

**Carmel Nations**  
WM 1025 McComb

**Laura Orgeron**  
WM 816 Brookhaven

**Melissa Phillips**  
WM 365 Pearl

**Eric Powell**  
WM 1192 Magee

**Sean Powell**  
WM 2715 D'Iberville

**Derinda Seger**  
WM 1530 Cleveland

**Jeffrey Sigler**  
WM 1088 Biloxi

**Rhonda Stockstill**  
WM 5079  
Pass Christian

**Sandra Taylor**  
WM 1066 Pascagoula

**Jamie Whitten**  
LG 6072 New Albany

**Kristal Young**  
WM 182 Greenville

## Missouri

### ✦ 30 years

**June Criger**  
WM 78 Marshfield

**Theresa Delameter**  
WM 189 Kirksville

**Eudora Dynes**  
WM 560 St. Joseph

**Kathleen Haynes**  
WM 135 Chillicothe

**Glennis Martin**  
WM 17 Neosho

**Joyce Nielson**  
WM 801 Maryville

**Clifford Rhea**  
WM 5477  
Jefferson City

**Carol Storey**  
WM 1021 Warrenton

### ✦ 25 years

**Shelley Bradfield**  
WM 79 Joplin

**Mari Carson**  
WM 2600 Chesterfield

**Micheal Cates**  
WM 9 Sikeston

**Linda Lemasters**  
WM 96 Harrisonville

**Mark Owens**  
WM 195  
Excelsior Springs

**Beth Pierle**  
WM 1177 Manchester

**Karen Santimore**  
WM 20 Clinton

**Michael Schlifer**  
WM 3061 Shrewsbury

**Tracy Schutte**  
WM 609 Hannibal

**Mary Shelley**  
WM 69 Festus

**Lavonda Steltzer**  
WM 37 Farmington

**Craig Stewart**  
LG 6869 St. James

**Tammy Stonebarger**  
WM 1188 Bridgeton

**Cheryl Swope**  
WM 195  
Excelsior Springs

**Brian Voss**  
WM 313 High Ridge

**Sandra Wagner**  
WM 172 Washington

**Kirk Wann**  
WM 379 Ozark

**Chris Webb**  
HO 9951 Poplar Bluff

**Ramona Whayne**  
WM 138 Springfield

**Mary Yates**  
WM 319 Raymore

### ✦ 20 years

**Penny Atkinson**  
WM 61 Warrensburg

**Chris Baclesse**  
WM 25 Mexico

**Rose Baker**  
WM 895 Cuba

**Dianne Billings**  
WM 888 Butler

**Dustin Bitterman**  
WM 5477  
Jefferson City

**Kylene Brant**  
WM 65 Sullivan



# Problem Solver

Helping people find just what they need is second nature for Theresa.

I've stayed with Walmart for 40 years because I make new friends every day, just by helping people and taking time with them. One recent example is a man who came in looking for clothes for his mother, who is in a nursing home. He wasn't sure what to get, but he wanted something that would keep her warm and comfortable. We found activewear, and he was just tickled with what he got.

I also enjoy doing things for other associates. I love to bake, so I'll bring in fudge or cookies to the breakroom. Everyone gathers around, and it helps people get to know one another.

## THERESA GREENE

Fitting Room Associate	
Store 668	McMinnville, Tenn.
Hire Date	June 16, 1977
Stores/Facilities Worked In	3
Positions Held	4









**Donna Julius**  
WM 1820 Kittanning

**Edward Kostelich**  
WM 1883 Monaca

**Ann Layne**  
WM 1883 Monaca

**Linda McCloskey**  
WM 1739 Washington

**Elizabeth McCreary**  
WM 1883 Monaca

**Tara Mckay**  
WM 1883 Monaca

**Honey Mckeough**  
WM 1770  
Cranberry Township

**Kimberly Miller**  
WM 1823 Hanover

**Bernadette Morey**  
WM 1820 Kittanning

**Laurie Morris**  
WM 1794 Bloomsburg

**Terry Mudrick**  
WM 4644  
Moon Township

**Lori Nash**  
WM 1794 Bloomsburg

**Paul Nimal III**  
WM 5040 Carnegie

**Sherry Petrella**  
WM 1883 Monaca

**Jamie Prough**  
WM 1529 York

**Rose Read**  
WM 1887  
Montoursville

**Eleanor Reefer**  
WM 1820 Kittanning

**Cynthia Rossi**  
WM 3223 Beaver Falls

**Susan Roth**  
WM 1823 Hanover

**Carla Schwarz**  
WM 1883 Monaca

**Bridget Seidler**  
HO 9689 Hanover

**Michael Seman**  
WM 4643 Economy

**Darlene Shaeffer**  
WM 1820 Kittanning

**Linda Shankle**  
WM 1820 Kittanning

**Jill Sifinski**  
WM 5040 Carnegie

**Linda Singer**  
WM 1739 Washington

**Tammy Singley**  
WM 1794 Bloomsburg

**Georgiann Skiba**  
WM 1883 Monaca

**John Skiba**  
WM 1883 Monaca

**Danny Smith**  
WM 1739 Washington

**Karen Smith**  
WM 1820 Kittanning

**Sue Steffy**  
WM 1820 Kittanning

**Doreen Stiffler**  
WM 1820 Kittanning

**Jacqueline Stitt**  
WM 1820 Kittanning

**Lisa Stitt**  
WM 1820 Kittanning

**Terry Stokley**  
WM 1794 Bloomsburg

**Carol Stout**  
WM 1684 Everett

**Michelle Thomas**  
WM 1823 Hanover

**Patricia Toth**  
WM 1883 Monaca

**Melanie Uslin**  
WM 5469 Hanover

**Valerie Vought**  
WM 1794 Bloomsburg

**Denise Wagner**  
WM 1823 Hanover

**Lydia Weitzel**  
WM 1777 Reading

**Nila Wentz**  
WM 1823 Hanover

**Evan Williams**  
HO 8081 Waynesburg

**Wray Williams**  
WM 1739 Washington

**Bonnie Wishner**  
WM 1739 Washington

**Patricia Young**  
WM 1820 Kittanning

**Robert Zgorliski**  
WM 1739 Washington

**Annette Zinn**  
WM 1823 Hanover

**\* 20 years**

**Thomas Allison**  
LG 6827 Woodland

**Frank Baum**  
WM 1529 York

**Dorothy Baumann**  
WM 1885 Butler

**Phillip Bowser**  
WM 2420  
Belle Vernon

**Michelle Brewer**  
WM 1529 York

**Lorrie Cooper**  
WM 5649 Warrington

**Barbara Evanko**  
WM 1883 Monaca

**Kimberly Garland**  
WM 2519 Shrewsbury

**Rosa Gonzalez**  
WM 2205 York

**Linda Henderson**  
WM 2368  
East Stroudsburg

**Samantha Heng**  
WM 2141 Philadelphia

**Marci Hess**  
WM 5040 Carnegie

**Ericka Hesterlee**  
WM 2068 Levittown

**Leonard Hudson**  
WM 1607 Lewistown

**Michele Kreshalk**  
WM 2049 Altoona

**Christopher Lentz**  
WM 1885 Butler

**Timothy Lewis**  
WM 2059 Greensburg

**Sandra Lugo**  
WM 2096 Warminster

**Michael Meraglia**  
WM 2230  
State College

**Rebecca Paszint**  
WM 2287 New Castle

**Gabriel Plunkert**  
WM 1823 Hanover

**Amanda Pyle**  
WM 5130 Philadelphia

**Albert Ribble Jr.**  
WM 1777 Reading

**Jennifer Rothenberger**  
WM 4612 Hamburg

**Gary Roup**  
LG 6827 Woodland

**Angel Ruiz**  
WM 2445 Hatfield

**Debra Sadler**  
WM 2420  
Belle Vernon

**Sabita Singh**  
WM 2641 Allentown

**Teresa Smith**  
WM 5381 Bethel Park

**Leroy Stambaugh**  
WM 1823 Hanover

**Renee Tomlinson**  
WM 1739 Washington

**Barbara Weiser**  
WM 1886  
Mechanicsburg

**Dawn Wolfhope**  
WM 2230  
State College

**Robert Yurko**  
WM 2318 Indiana

**Puerto Rico**

**\* 30 years**

**Lilybeth Merced Rosa**  
WM 3678 Caguas

**Ramon Perez Torres**  
WM 3399 Dorado

**Juana Sierra Lebron**  
WM 3678 Caguas

**\* 25 years**

**Carmen Encarnacion**  
WM 1822 Fajardo

**Maria Escobar**  
WM 1822 Fajardo

**Iris Feliciano**  
WM 1822 Fajardo

**Vanessa Lozano Rivera**  
WM 1822 Fajardo

**Evelyn Maldonado**  
WM 1822 Fajardo

**Maria Medina Ramos**  
WM 1822 Fajardo

**Wilfredo Perez**  
WM 1822 Fajardo

**Gregoria Solivan**  
WM 1822 Fajardo

**Josue Torres Davila**  
WM 5803 San Juan

**\* 20 years**

**Mary Caraballo**  
WM 3693  
Santa Isabel

**Damaris Davila Rodriguez**  
WM 1822 Fajardo

**Jose Flores Olivo**  
WM 3690  
Guaynabo

**Christian Garcia**  
WM 2072 Guayama

**Annette Gonzalez**  
WM 1822 Fajardo

**Angelina Lopez Diaz**  
WM 1822 Fajardo

**Luis Machado**  
WM 2085 Isabela

**Victor Martinez**  
WM 2072 Guayama

**Magaly Melecio**  
WM 2501 Bayamon

**Kenriffie Morris**  
HO 9369 Caguas

**Rut Osorio Colon**  
WM 3680 Bayamon

**Rafael Rodriguez**  
WM 2346 Toa Baja

**Onex Senquiz**  
WM 2240 Humacao

**Enrique Soltero**  
WM 2067  
Mayaguez

**Jenny Vargas**  
HO 9368 Caguas

**\* 25 years**

**Ernie Bertschman**  
WM 1146  
Moncks Corner

**Sherrie Carlisle**  
WM 5367  
Myrtle Beach

**Jennifer Knight**  
WM 5745 Lake Wylie

**Elba Martell**  
WM 2928  
Goose Creek

**Eartha Middleton**  
WM 1146  
Moncks Corner

**Jackie Peterson**  
WM 638 Gaffney

**Jacqueline Walls**  
WM 2687 Greer

**\* 20 years**

**Teresa Beatey**  
WM 396 Anderson

**Lisa Blackwell**  
LG 9849 Laurens

**Telecia Briggs-Bryson**  
WM 1130 Laurens

**Marilyn Cheeks**  
LG 7031 Laurens

**Rhode Island**

**\* 25 years**

**Todd Matheny**  
WM 2283 Coventry

**\* 20 years**

**Kristen Marshall**  
WM 2261  
North Kingstown

**South Carolina**

**\* 30 years**

**Vanessa Adkins**  
WM 628 Summerville

**Virginia Byrd**  
LG 6073 Pageland

**Betty Gilstrap**  
WM 1035 Spartanburg

**Rose Hyams**  
WM 1123 Seneca

**Billie Kearse**  
WM 1035 Spartanburg

**Joseph Maness**  
WM 629 Union

**Elizabeth Mcabee**  
WM 1035 Spartanburg

**Patty Mcswain**  
WM 1281 Spartanburg

**William Shipman**  
WM 4379 Columbia

**Jerry Staggs**  
WM 2806  
Boiling Springs

**Sharon Walker**  
WM 2806  
Boiling Springs

**\* 25 years**

**Ernie Bertschman**  
WM 1146  
Moncks Corner

**Sherrie Carlisle**  
WM 5367  
Myrtle Beach

**Jennifer Knight**  
WM 5745 Lake Wylie

**Elba Martell**  
WM 2928  
Goose Creek

**Eartha Middleton**  
WM 1146  
Moncks Corner

**Jackie Peterson**  
WM 638 Gaffney

**Jacqueline Walls**  
WM 2687 Greer

**John Clark**  
WM 631 Easley

**Iraida Cruz**  
WM 881 Lexington

**Carolyn Dorn**  
WM 1270  
North Augusta

**Rose Marie Elrod**  
WM 396 Anderson

**Tarsha English**  
WM 630 Florence

**Amanda Evans**  
WM 4237 Indian Land

**Donald Fahnestock**  
WM 574  
Surfside Beach

**Virginia Fulton**  
WM 2214 Columbia

**Pam Gaines**  
WM 1164 Columbia

**Melissa Galloway**  
WM 4443 Anderson

**Rosa Glenn**  
WM 643 Myrtle Beach

**Betty Graham**  
WM 4420 Leesville

**Corey Green**  
WM 2214 Columbia

**Linda Greene**  
WM 5705  
Garden City Beach

**Brandon Hines**  
WM 511 Sumter

**Debbie Hudson**  
WM 1382 Greenwood

**Larry Humphries**  
LG 6073 Pageland

**Eddie Hurt**  
WM 4420 Leesville

**Shelly Kirkland**  
WM 630 Florence

**Norma Martin**  
WM 574  
Surfside Beach

**Dora Motley**  
WM 630 Florence

**Kendra Mursier**  
LG 6014 Laurens

**Veronica Nelson**  
WM 4487 Aiken

**Bonita Postell**  
WM 2348 Charleston

**Mary Stephens**  
WM 643 Myrtle Beach

**Clara Thomas**  
WM 574  
Surfside Beach

**Jacqueline Watts**  
WM 2265 Simpsonville

**Robert Westbrook**  
WM 586 Conway

**Kimberly Williams**  
WM 1281 Spartanburg



**Love of Learning**

For Trish, keeping up with change creates opportunities to learn new things.

I've had the chance to work all around the store, including as a cashier, as a department manager in domestics, and in personnel. Everywhere I've been, I've had the opportunity to learn something new. Even now, after 40 years, I'm still learning and appreciate that Walmart is willing to teach me. I just got back from a two-day class for all department managers and supervisors. It really opened my eyes to see some of the responsibilities department managers have now.

It's great that Walmart takes the time to teach us new things. It really helps us do our own jobs better and understand what other people are doing. That helps the whole store succeed.

**TRISH REESE**

Claims Supervisor	
Store 33	Nashville, Ark.
Hire Date	June 29, 1977
Stores/Facilities Worked In	2
Positions Held	8







# Grocery Variety Store 3035

## Built for the Neighborhood

Washington, D.C., neighborhood Lamond-Riggs is home to a diverse mix of residents: Jewish, Muslim, Latino, Caribbean, Asian, African American, seniors, and school kids.

Even before Store 3035 opened, Store Manager **Paul Hill** knew it would need to serve a wide range of tastes. He learned from residents that many had to visit multiple stores outside of the city to get all of their grocery items.

Paul wanted to make sure that his grocery department could meet all of these needs. So he worked with Store Layout and Real Estate at the Home Office to create a grocery section that's almost twice the typical size. The store has a special modular assortment, and the aisles are longer than typical aisles.

The effort continues to pay off: Now in its second year of operation, the store has been turning double-digit comps.

[walmartworld.com/MeetAStore](http://walmartworld.com/MeetAStore)

### KENT JONES

Store Manager

Store 1676 | Tell City, Ind.

In March, Store 1676 had 60 VPI participants, the most of any store nationwide. According to Store Manager **Kent Jones**, there's no secret to their success. He and his associates just enjoy competing. "We're a close-knit bunch, tight as bark on a beech tree," he says, and VPI brings them even closer.

Kent and his co-managers maintain the competitive spirit by talking about VPI daily at morning and afternoon meetings, sometimes even showing products to sell. "Just pick a goodie," Kent says, "and get out there and sell!"

# 60 Associates. 1 Store. Big VPI Competition!



Have fun competing with your fellow associates in VPI—you could win extra cash!

Sign up for VPI on the WIRE between the 10th and 20th of each month. Visit [walmartworld.com/VPI](http://walmartworld.com/VPI) for stories and advice from VPI winners.



#### HAPPY TO HELP

#### AMADO CORDERO

Department Manager,  
Candy and Impulse

Store 1999 | Andover, Minn.

Happy  
to  Help

## A Sweet Tooth for Service

When a customer was searching for a specific bag of lollipops that happened to be out of stock, **Amado Cordero** stepped up to help. “I give the service I would want to receive,” he says. He took down the customer’s information and promised to let him know when the item came in.

When the candy arrived later that week, Amado lived up to his word. The customer arrived just a few minutes later and bought four bags of candy. “The customer said it was a surprise for his wife and that he’d been looking for that candy for months,” Amado says. “He said I made their weekend. That brought me joy.”

See more stories of outstanding customer service and how to earn a Happy to Help pin at [walmartworld.com/HappyToHelp](https://walmartworld.com/HappyToHelp).