

Walmart Inc.: Premier Plan for Dallas/Fort Worth work locations

Coverage for: Associate Only; Associate + Spouse/Partner, Associate + Children, and Associate + Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact the claims administrator at 1-800-421-1362 or visit www.One.Walmart.com/Benefits. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary <https://www.healthcare.gov/sbc-glossary> or call 1-800-421-1362 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<u>Network</u> : \$2,750 individual/ \$5,500 family; <u>Out-of-Network</u> : Services are not covered. Charges for <u>balance billing</u> , healthcare this <u>plan</u> does not cover, services at out-of-network Walmart Care Clinic or Walmart Health, medical <u>copayments</u> , pharmacy <u>copayment/coinsurance</u> (including third party assistance), and amounts the <u>plan</u> pays at 100% do not count toward the <u>deductible</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay. If you were enrolled in the HRA <u>Plan</u> in 2019 and have an HRA balance, that HRA balance is available to you in the Walmart Premier <u>Plan</u> . The HRA balance may be used for certain qualified medical expenses. *Please refer to the SPD for more information regarding when HRA rollover dollars may be used under the Premier <u>Plan</u> .
Are there services covered before you meet your deductible?	Yes. <u>Deductible</u> is waived for: Doctor On Demand, certain services that are included in the Centers of Excellence programs (except bariatric surgery), eligible pharmacy charges, certain <u>preventive care</u> , and <u>in-network</u> office/telehealth visits and <u>urgent care</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit for this plan?	<u>In-Network</u> : \$6,850 individual/ \$13,700 family <u>Out-of-Network</u> : Services are not covered	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billing</u> charges, penalties for failure to obtain <u>preauthorization</u> for services, health care this <u>plan</u> doesn't cover, services at out-of-network Walmart Care Clinic or Walmart Health, charges for services at <u>out-of-network providers</u> , amounts from third parties to assist with <u>prescription drug</u> purchases and amounts the <u>plan</u> pays at 100%.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a network provider ?	Yes. See www.One.Walmart.com/ProviderGuide or call 1-866-823-3790 for a list of network providers .	This plan uses a provider network . You will pay the least if you use a Preferred Provider in the plan's network . You will pay more if you use a Nonpreferred Provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	No.	You can see the specialist you choose without a referral .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies, unless otherwise noted.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You pay the least for Preferred Providers)	Out-of-Network Provider (You pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	<i>Preferred: \$35 copay office/telehealth visit, deductible doesn't apply; Nonpreferred: 50% coinsurance</i>	Not covered	If no Preferred Provider is available, in- network covered services will be paid at the Preferred Provider rate. *See the "Medical Plan " section of SPD. Special rules, including lower copayments , may apply to services received from an in- network Walmart Care Clinic or Walmart Health. *See the "Walmart Care Clinic and Walmart Health" section of the SPD. Doctor On Demand visits have a \$4 copayment , which is waived during the COVID-19 national emergency. Preauthorization may be required. *See the "Preauthorization" section in the SPD. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. *See the " Preventive care program " section in the SPD for covered preventive services and applicable limitations. During COVID-19 public health emergency, there is no charge for a COVID-19 test or diagnostic tests that result in COVID-19 testing at an in- network or an out-of-network provider .
	Specialist visit	<i>Preferred: \$75 copay office/telehealth visit, deductible doesn't apply; Nonpreferred: 50% coinsurance</i>	Not covered	
	Preventive care /screening /immunization	<i>Preferred: No charge; Nonpreferred: 50% coinsurance, deductible doesn't apply</i>	Not covered	
If you have a test	Diagnostic test (x-ray, blood work)	25% coinsurance	Not covered	There is no charge for routine in-office diagnostic tests on same day as network provider office/telehealth visit. During the COVID-19 public health emergency, there is no charge for a COVID-19 test or diagnostic tests that result in COVID-19 testing at an in- network or an out-of-network provider .

* For more detail about limitations and exceptions, see Summary **Plan** Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You pay the least for Preferred Providers)	Out-of-Network Provider (You pay the most)	
	Imaging (CT/PET scans, MRIs)	50% <u>coinsurance</u> ; 25% <u>coinsurance</u> for alternate <u>network provider</u>	Not covered	<u>Preauthorization</u> may be required. *See the “ <u>Preauthorization</u> ” section in the SPD. PET scans are reimbursed as a <u>diagnostic test</u> . *See “Alternate provider networks” section in the SPD.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.OptumRx.com/Walmart	Generic drugs	\$4 <u>copayment</u> (1-30 days); \$8 <u>copayment</u> (31-60 days); \$12 <u>copayment</u> (61-90 days)	Not covered	If you work within 5 miles of a Walmart or Sam’s Club pharmacy, only drugs purchased at Walmart or Sam’s Club are covered, unless an exception applies. If you work more than 5 miles from a Walmart or Sam’s Club pharmacy, a 30-day supply of generic drugs purchased at a pharmacy in the OptumRx <u>network</u> will be covered at the same rate. If you work more than 5 miles from a Walmart or Sam’s Club pharmacy, generic drugs exceeding a 30-day supply must be purchased at a Walmart or Sam’s Club pharmacy or through mail-order. *See “The Pharmacy Benefit” section in the SPD for exceptions. Mail-order <u>prescription drugs</u> will be covered only when purchased through Walmart/Sam’s Club or OptumRx mail-order pharmacy regardless of work location. High-cost generic drugs are not covered when a therapeutically equivalent, lower-cost generic drugs are available. Supplies of preferred brand drugs of more than 30 days must be purchased by mail-order.
	Preferred brand drugs	Greater of \$50 or 25% <u>coinsurance</u> , <u>deductible</u> doesn’t apply (30 days)	Not covered	
	Non-preferred brand drugs	Not covered	Not covered	
	<u>Specialty drugs</u>	Greater of \$50 or 20% <u>coinsurance</u> , <u>deductible</u> doesn’t apply (30 days)	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u>	Not covered	<u>Preauthorization</u> may be required. *See “ <u>Preauthorization</u> ” section in SPD.
	Physician/surgeon fees	<i>Preferred:</i> 25% <u>coinsurance</u> <i>Nonpreferred:</i> 50% <u>coinsurance</u>	Not covered	If no Preferred <u>Provider</u> is available, in- <u>network</u> covered services will be paid at the Preferred <u>Provider</u> rate. <u>Preauthorization</u> may be required. *See “ <u>Preauthorization</u> ” section in SPD.

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You pay the least for Preferred Providers)	Out-of-Network Provider (You pay the most)	
If you need immediate medical attention	<u>Emergency room care</u>	\$300 <u>copay</u> , in addition to any remaining <u>deductible</u>	\$300 <u>copay</u> , in addition to any remaining <u>deductible</u> and 0% <u>coinsurance</u> for <u>emergency services</u> ; or 50% <u>coinsurance</u> for <u>non-emergency services</u> ;	If you are admitted to the hospital directly from the emergency room, the <u>copay</u> is waived.
	<u>Emergency medical transportation</u>	25% <u>coinsurance</u>	25% <u>coinsurance</u> for <u>emergency services</u> ; no coverage for <u>non-emergency services</u>	Coverage is limited to the nearest hospital or treatment facility capable of providing care, and only if such transportation is <u>medically necessary</u> as compared to other transportation methods of lower cost and safety. Non-emergency transport is not covered, except if pre-authorized.
	<u>Urgent care</u>	<i>Preferred: \$75 <u>copay</u> office/telehealth visit, <u>deductible</u> doesn't apply; <i>Nonpreferred: 50% <u>coinsurance</u></i></i>	Not covered	If no Preferred <u>Provider</u> is available, in- <u>network</u> covered services will be paid at the Preferred <u>Provider</u> rate.
If you have a hospital stay	Facility fee (e.g., hospital room)	25% <u>coinsurance</u>	Not covered	If no Preferred <u>Provider</u> is available, in- <u>network</u> covered services will be paid at the Preferred <u>Provider</u> rate. <u>Preauthorization</u> may be required. See the " <u>Preauthorization</u> " section in SPD. For heart surgery, dialysis/ESRD medical record review, spine, hip or knee replacement evaluation or surgery; breast, lung, blood, prostate, and colorectal cancer review; and organ and tissue transplants, coverage is 100% (<u>deductible</u> doesn't apply), through the Centers of Excellence (COE) Program. When not performed through the COE Program, spine and weight loss surgeries and organ and tissue transplants are not covered, even if performed by a <u>network provider</u> , unless an exception applies. When not performed through the COE Program, a hip or knee replacement is subject to the <u>deductible</u> and there is a 50% <u>coinsurance</u> , even if performed by a <u>network provider</u> , unless an exception applies. *See the "Centers of Excellence" section in SPD.
	Physician/surgeon fees	<i>Preferred: 25% <u>coinsurance</u></i> <i>Nonpreferred: 50% <u>coinsurance</u></i>	Not covered	

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You pay the least for Preferred Providers)	Out-of-Network Provider (You pay the most)	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office/telehealth Visit: \$35 <u>copay</u> /visit, <u>deductible</u> doesn't apply; other services: 25% <u>coinsurance</u>	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. Doctor On Demand visits have a \$4 <u>copayment</u> , which is waived during the COVID-19 national emergency.
	Inpatient services	25% <u>coinsurance</u>	Not covered	
If you are pregnant	Office visits	Preventive Care: <i>Preferred:</i> No charge; <i>Nonpreferred:</i> 50% <u>coinsurance</u> , <u>deductible</u> doesn't apply All other services: <i>Preferred:</i> \$35 <u>copay</u> /office visit, <u>deductible</u> doesn't apply; <i>Nonpreferred:</i> 50% <u>coinsurance</u>	Not covered	If no Preferred <u>Provider</u> is available, in- <u>network</u> covered services will be paid at the Preferred <u>Provider</u> rate. *See the "Medical Plan" section of SPD. <u>Cost sharing</u> does not apply for <u>preventive services</u> . You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. <u>Preauthorization</u> may be required for stays exceeding standard length of stay for maternity.
	Childbirth/delivery professional services	25% <u>coinsurance</u>	Not covered	
	Childbirth/delivery facility services	25% <u>coinsurance</u>	Not covered	
If you need help recovering or have	<u>Home health care</u>	25% <u>coinsurance</u>	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. <u>Home health care</u> is limited to 100 visits per calendar year. Other limitations may apply. *See the "When limited benefits apply to the Associates' Medical <u>Plan</u> " section in the SPD.

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You pay the least for Preferred Providers)	Out-of-Network Provider (You pay the most)	
other special health needs	Rehabilitation services	25% coinsurance	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. See the "When Limited Benefits Apply to the Associates' Medical Plan" section of the SPD. Rehabilitation services are limited as follows: <ul style="list-style-type: none"> Physical therapy limited to 20 visits/year. Occupational therapy limited to 20 visits/year. Speech therapy limited to 60 visits/year. Certain other inpatient rehabilitation services are limited to 120 days per condition.
	Habilitation services	25% coinsurance	Not covered	Preauthorization may be required. *See "Preauthorization" section in the SPD. Habilitation services are limited to Applied Behavior Analysis therapy.
	Skilled nursing care	25% coinsurance	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. Skilled nursing facilities are limited to 60 days per /disability period. *See the "When Limited Benefits Apply to the Associates' Medical Plan" section in the SPD.
	Durable medical equipment	25% coinsurance	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. Orthopedic shoes when prescribed by a physician are limited to one pair per calendar year.
	Hospice services	25% coinsurance	Not covered	Preauthorization may be required. *See the "Preauthorization" section in the SPD. Hospice services are limited to 365 days per illness.
If your child needs dental or eye care	Children's eye exam	No charge, deductible doesn't apply	Not covered	Limited to screening that qualifies as preventive services. *See the "Preventive Care Program" section in the SPD for covered preventive services and applicable limitations.
	Children's glasses	Not covered	Not covered	Glasses are limited when a certain medical diagnosis applies or from eye injury. See the "When Limited Benefits Apply to the Associates' Medical Plan" section in the SPD.
	Children's dental check-up	Not covered	Not covered	Dental check-ups are not covered under medical benefits; however, there may be additional other coverage under a separate dental plan.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- | | | |
|---------------------|-----------------------------|------------------------|
| • Acupuncture | • Glasses | • Routine eye care |
| • Chiropractic care | • Hearing aids | • Weight loss programs |
| • Dental care | • Non-preferred brand drugs | |

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (gastric bypass and gastric sleeve surgery only)
- Cosmetic Surgery (limited to conditions that are considered reconstructive)
- Infertility treatment (limited to the diagnosis & treatment of underlying medical condition.)
- Long-term care – Up to 60 days/disability period
- Non-Emergency Care when traveling Outside the U.S. (as provided by international business medical insurance policy)
- Private-duty nursing (limited to 100 visits per calendar, billed through a home health agency, and must be provided by a licensed or registered nurse)
- Routine eye care (limited to services and limitations that are identified under the “Preventive Care” section of the SPD)
- Routine foot care (nonsurgical foot care limited to 3 visits per calendar year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor’s Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Walmart People Services, Attn: Internal Appeals, 508 SW 8th Street, Bentonville, AR 72716-3500. You may also contact the Department of Labor’s Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. A list of states with Consumer Assistance Programs is available at www.dol.gov/ebsa/healthreform and <http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-421-1362.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-421-1362.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-421-1362.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-421-1362.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible **\$2,750**
- Specialist copayment **\$75**
- Hospital (facility) coinsurance **25%**
- Other coinsurance **25%**

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

Total Example Cost	\$12,700
In this example, Peg would pay:	
<i>Cost Sharing</i>	
Deductibles	\$2,750
Copayments	\$10
Coinsurance	\$2,500
<i>What isn't covered</i>	
Limits or exclusions	\$60
The total Peg would pay is	\$5,320

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible **\$2,750**
- Specialist copayment **\$75**
- Hospital (facility) coinsurance **25%**
- Other coinsurance **25%**

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

Total Example Cost	\$5,600
In this example, Joe would pay:	
<i>Cost Sharing</i>	
Deductibles	\$900
Copayments	\$500
Coinsurance	\$800
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Joe would pay is	\$2,220

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The plan's overall deductible **\$2,750**
- Specialist copayment **\$75**
- Hospital (facility) coinsurance **25%**
- Other coinsurance **25%**

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

Total Example Cost	\$2,800
In this example, Mia would pay:	
<i>Cost Sharing</i>	
Deductibles	\$2,500
Copayments	\$300
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,800

The plan would be responsible for the other costs of these EXAMPLE covered services.

* For more detail about limitations and exceptions, see Summary Plan Description and Summary of Material Modifications (SPD) at www.One.Walmart.com/Benefits.

Valued Plan Participant

THE ASSOCIATES' HEALTH AND WELFARE PLAN (AHWP) RESPECTS THE DIGNITY OF EACH INDIVIDUAL WHO PARTICIPATES IN THE PLAN.

The AHWP does not discriminate on the basis of race, color, national origin, sex, age, or disability and strictly prohibits retaliation against any person making a complaint of discrimination. Additionally, we gladly provide our participants with language assistance, auxiliary aids, and services at no cost. We value you as our participant, and your satisfaction is important to us.

If you need such assistance or have concerns with your Plan services, please call the number on the back of your plan ID card. If you have any questions or concerns, please use one of the methods below so that we can better serve you.

عربي
خدمات الترجمة الفورية متاحة دون تكلفة. 1-800-421-1362.

မြန်မာ
စကားပြန်ဝန်ဆောင်မှုများကို အခမဲ့ ရရှိနိုင်ပါသည်။ 1-800-421-1362

汉语普通话
翻译服务免费提供。1-800-421-1362.

فارسی
خدمات مترجم بدون هیچ هزینه ای در دسترس می باشد. 1-800-421-1362.

Français
Des services d'interprètes sont disponibles sans frais.
1-800-421-1362.

kreyòl ayisyen
Gen Sèvis entèprèt ki disponib gratis. 1-800-421-1362.

日本人
通訳サービスは無料でご利用いただけます。1-800-421-1362.

한국어
통역 서비스를 무료로 이용하실 수 있습니다. 1-800-421-1362.

Polski
Usługi tłumacza dostępne są bez żadnych kosztów.
1-800-421-1362.

For assistance, call the number on the back of your plan ID card.

To learn about or use our grievance process, contact People Services at **1-800-421-1362**.

To file a complaint of discrimination, contact the U.S. Department of Health and Human Services, Office of Civil Rights:

- **Phone:** 1-800-368-1019 or 1-800-537-7697 (TDD)
- **Website:** https://ocrportal.hhs.gov/ocr/cp/wizard_cp.jsf
- **Email:** OCRComplaint@hhs.gov

Interpreter Services are available at no cost. **1-800-421-1362**.

Português (Brasil)
Serviços de interprete estão disponíveis grátis. 1-800-421-1362.

ਪੰਜਾਬੀ
ਦੇਤਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। 1-800-421-1362.

Română
Serviciile de interpretariat sunt disponibile gratuit. 1-800-421-1362.

Русский
Переводческие Услуги оказываются бесплатно. 1-800-421-1362.

Af-Soomaali
Adeegyada Turjumaanka waxaa lagu heli karaa kharash la'aan.
1-800-421-1362.

Español
Los servicios de interpretación están disponibles de manera gratuita. 1-800-421-1362.

Kiswahili
Huduma za tafsiri zipo bila malipo. 1-800-421-1362.

Tiếng Việt
Dịch Vụ Thông Dịch có sẵn miễn phí. 1-800-421-1362.