

Valued Plan Participant

The Associates' Health and Welfare Plan (AHWP) respects the dignity of each individual who participates in the Plan.

The AHWP does not discriminate on the basis of race, color, national origin, sex, age, or disability and strictly prohibits retaliation against any person making a complaint of discrimination. Additionally, we gladly provide our participants with language assistance, auxiliary aids and services at no cost. We value you as our participant and your satisfaction is important to us.

If you need such assistance or have concerns with your Plan services, please call the number on the back of your plan ID card. If you have any questions or concerns, please use one of the methods below so that we can better serve you.

For assistance, call the number on the back of your plan ID card.

To learn about or use our grievance process, call the People Services at:



1-800-421-1362

To file a complaint of discrimination, contact the U.S. Department of Health and Human Services, Office of Civil Rights:



1-800-368-1019 or 1-800-537-7697 (TDD)



https://ocrportal.hhs.gov/ocr/cp/wizard_cp.jsf



OCRComplaint@hhs.gov

English

Interpreter Services are available at no cost. 1-800-421-1362

Arabic

عربي

خدمات الترجمة الفورية متاحة دون تكلفة. 1-800-421-1362.

Burmese

မြန်မာ

စကားပြန်ဝန်ဆောင်မှုများကို အခမဲ့ ရရှိနိုင်ပါသည်။ 1-800-421-1362

Chinese

汉语普通话

翻译服务免费提供。1-800-421-1362.

Farsi

فارسی

خدمات مترجم بدون هیچ هزینه ای در دسترس می باشد. 1-800-421-1362.

French

Français

Des services d'interprètes sont disponibles sans frais. 1-800-421-1362.

Haitian Creole

kreyòl ayisyen

Gen Sèvis entèprèt ki disponib gratis. 1-800-421-1362.

Japanese

日本人

通訳サービスは無料をご利用いただけます。1-800-421-1362.

Korean

한국어

통역 서비스를 무료로 이용하실 수 있습니다. 1-800-421-1362.

Polish

Polski

Usługi tłumacza dostępne są bez żadnych kosztów. 1-800-421-1362.

Portuguese

Português

Serviços de interprete estão disponíveis grátis. 1-800-421-1362.

Punjabi

ਪੰਜਾਬੀ

ਦੇਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। 1-800-421-1362.

Romanian

Română

Serviciile de interpretariat sunt disponibile gratuit. 1-800-421-1362.

Russian

Русский

Переводческие Услуги оказываются бесплатно. 1-800-421-1362.

Somali

Af-Soomaali

Adeegyada Turjumaanka waxaa lagu heli karaa kharash la'aan. 1-800-421-1362.

Spanish

Español

Los servicios de interpretación están disponibles de manera gratuita. 1-800-421-1362.

Swahili

Kiswahili

Huduma za tafsiri zipo bila malipo. 1-800-421-1362.

Vietnamese

Tiếng Việt

Dịch Vụ Thông Dịch có sẵn miễn phí. 1-800-421-1362.