



Network Provider Directory

Looking for a provider?

Find the name of your administrator on the back of your Plan ID card and follow the instructions or links.

Medical benefits and your medical plan administrator is:

Aetna (Premier, Saver, and Contribution)

- [aetna.com/individuals-families/find-a-doctor.html](https://www.aetna.com/individuals-families/find-a-doctor.html)
- After entering in your location, select the Aetna Choice POS II (Open Access) Plan.
- If you have issues locating a provider, contact Aetna at [855-548-2387](tel:855-548-2387).

Aetna (PPO)

- Go to [aetna.com](https://www.aetna.com).
- Select “Find a Doctor”
- Under “Guests” select “Plan from an Employer”
- To find providers on your plan, enter your location and select “Search”
- Scroll to find “Aetna Open Access Plans” then select “Aetna Choice POS II”
- Then search by provider name, specialty, or category

BlueAdvantage Administrators of Arkansas – selected states

If your work location is in one of the following locations: wpg.emboldhealth.com.

• ARKANSAS

- Northwest Arkansas (Benton, Madison, and Washington counties)

• FLORIDA

- Central Florida – including Orlando and Tampa (Brevard, Citrus, Hernando, Hillsborough, Lake, Manatee, Marion, Orange, Osceola, Pasco, Pinellas, Polk, northern Sarasota (Sarasota area only), Seminole, Sumter, and Volusia counties)
- Northeast Florida (Alachua, Baker, Bradford, Clay, Duval, Flagler, Nassau, Putnam, and St. Johns counties)

• OKLAHOMA

- Oklahoma City (Canadian, Cleveland, Lincoln, Logan, McClain, and Oklahoma counties)
- Tulsa (Creek, Osage, Rogers, Tulsa, and Wagoner counties)

• TEXAS

- Dallas/Fort Worth or “DFW” (Collin, Dallas, Denton, Ellis, Henderson (northwestern), Hunt, Johnson, Kaufman, Parker, Rockwall, Tarrant, and Wise counties)
- Houston (Austin, Brazoria, Chambers, Fort Bend, Galveston, Harris, Liberty, Montgomery, and Waller counties)
- San Antonio (Atascosa, Bexar, Comal, Guadalupe, Kendall, Medina, and Wilson counties)

BlueAdvantage Administrators of Arkansas – all other states

If your work location is not in one of the locations listed above: bcbs.com/find-a-doctor.

- You'll need to enter in the alpha prefix at the beginning of your identification number on your plan ID card. If you are unsure what this prefix is, contact BCBS at [866-823-3790](tel:866-823-3790).
- If you have issues locating a provider, contact [866-823-3790](tel:866-823-3790).

HealthSCOPE Benefits

- [UnityPoint](#)
- [Ochsner](#)
- [Mercy Local Plans](#)

HMO Plans

- **Geisinger:** Visit geisinger.org/health-plan and choose “Find a doctor, drug, or location” from the tabs near the top.
- **Health Net:** Visit healthnet.com and choose “Find a Provider” from the menu at the top left or “Provider Search” on the main page.
- **HMSA:** Visit hmsa.com and choose “Find a Doctor” at the top left.
- **Kaiser:** Visit kp.org and choose “Doctors & Locations” from the tabs near the top, or scroll down to the “Find a doctor or location” button. If you're new to the site you may need to select your region first at the top left.

MCS

- mcs.com.pr/en/Pages/home.aspx
- If you have issues locating a provider, contact MCS at [855-830-9887](tel:855-830-9887).

UMR

- umr.com
- Select “Member” tile
- Select “Find A Provider” tile
- Search Box Type – UnitedHealthcare Choice Plus Network (English)
- Select “Search”
- Scroll down and select “View Providers” button
- That takes you to the public site for Choice Plus
- If you have issues locating a provider, contact UMR at [855-870-9177](tel:855-870-9177).

Pharmacy and your pharmacy benefit manager is:

- **OptumRx:** optumrx.com/public/landing
 - Associates enrolled in the Premier, Contribution, or Saver Plan option, use the following links to determine your pharmacy providers:
 - If your work location is five miles or less from a Walmart or Sam’s Club pharmacy, you must use any Walmart or Sam’s Club pharmacy (including in-store or in-club), Walmart Home Delivery Pharmacy, or OptumRx Mail-Order Pharmacy for generic and brand-name drugs.
 - If your work location is more than five miles from a Walmart or Sam’s Club pharmacy, you may use any OptumRx network pharmacy (including any Walmart or Sam’s Club pharmacy), Walmart Home Delivery Pharmacy, or OptumRx Mail-Order Pharmacy for generic and brand-name drugs.
 - Specialty drugs must be filled through Walmart Specialty Pharmacy or Optum Specialty Pharmacy.
 - Associates enrolled in a local plan option:
 - You must use any Walmart or Sam’s Club pharmacy, Walmart Home Delivery Pharmacy, or OptumRx Mail-Order Pharmacy for generic and brand-name drugs, regardless of your work location.
 - Specialty drugs must be filled through Walmart Specialty Pharmacy or Optum Specialty Pharmacy.
 - If you have issues locating a network pharmacy, contact OptumRx at [844-705-7493](tel:844-705-7493).
- **MC-21:** mc-21.com
 - Select “Members” in the Menu and select “More Info”
 - Search “Member Services”
 - Select “Walmart Pharmacy Network”
 - Search the network pharmacies by Pharmacy Type, City, Zip Code, and/or Pharmacy Name

Networks for specific plan benefits

- **Centers of Excellence (COE)** – the Plan has contracted with certain **facilities** for the provision of certain services under the COE program. Participation in the COE program must be arranged by the COE administrators listed below. You may not contact these facilities directly to receive benefits under the COE program. You must work with the appropriate COE administrator listed below. When receiving services through the COE program, providers of COE services at that facility will be network providers for purposes of the COE program. The network status of providers of non-COE services at a COE facility will be determined by your regular medical third-party administrator network.
 - Contigo Health: [877-230-7037](tel:877-230-7037)
 - Heart surgery
 - Spine surgery
 - Hip and knee replacement
 - Weight loss surgery
 - HealthSCOPE Benefits: [800-804-1289](tel:800-804-1289) or [479-621-2830](tel:479-621-2830)
 - Cancer medical record review
 - Outpatient kidney dialysis or ESRD medical record review
 - Transplant

- **Doctor On Demand** – Doctor On Demand is a telehealth service that provides access to medical providers, including therapists. Any provider accessed through [Doctor On Demand](#) is a network provider. To locate available providers at your location, including therapists, log on to [Doctor On Demand](#) and create an account.
- **Associate Executive Physical Program** – Vice Presidents and above are eligible for physical exams through the Executive Physical Program. You will find a list of network facilities in the [Executive Physical Program](#). For purposes of the Executive Physical Program, every provider at the participating clinics is a network provider with respect to services received through the Executive Physical Program. If you are a Walmart Inc. officer, you may confirm your eligibility for the Program by emailing AEPPbox@walmart.com.