



2023 Walmart Centers of Excellence

High-quality care for complex conditions.

If you're facing something big like surgery, cancer, or fertility care, you want the very best treatment.

Walmart's Centers of Excellence (COE) program gives you access to some of the best specialists and facilities in the country, and many conditions are covered at no cost to you with most medical plans. Services include:

- Certain heart surgeries, like cardiac bypass and valve replacements
- Certain spine surgeries, like spinal fusion, discectomy, and bulging discs*
- Hip and knee replacements**
- Medical record review—for breast, lung, colorectal, prostate, and blood cancers (like leukemia)—to see if it makes sense for you to visit a COE facility
- Certain weight loss surgeries, like gastric bypass and gastric sleeve surgeries*
- Organ and tissue transplants, like bone marrow transplants, as well as CAR-T therapy, ventricular assist devices (VAD), and lung volume reduction (except cornea and intestinal)*
- Family-building (fertility) treatment, like IVF and IUI, and testing at Kindbody Signature Clinics***

*Spine surgeries, weight loss surgeries, and transplants are covered only at designated COE facilities.

Also, coverage for weight loss surgeries under the COE program is at the regular benefit level of 75% after you meet your annual deductible.

**Hip and knee replacements at designated COE facilities are covered at 100%. Coverage at a non-COE facility may be subject to a reduced benefit, even if the provider/hospital is in your plan's network.

***Fertility services are subject to a \$20,000 lifetime maximum benefit for members enrolled in a self-insured medical plan and are covered at the regular benefit level of 75% after you meet your annual deductible.

Most of these conditions are covered at 100% before meeting your deductible. If you're enrolled in the Saver Plan, IRS rules require you to meet your annual deductible first. Travel benefits are also provided for certain COE services.

Most of the services in the COE program are available to associates and dependents enrolled in the Premier Plan, Saver Plan, Contribution Plan, or a Local Plan. If you're enrolled in a Local Plan, you may have different COE providers available to you. There are also some restrictions on what's available, depending on the nature and seriousness of the services offered. Weight loss surgery is available to associates, spouses/partners, and/or dependents who have been enrolled in one of these plans for at least 12 months and are at least 18 years of age. Transplant benefits also have a 12-month waiting period, which may be waived in certain cases. You can learn more at One.Walmart.com/COE, and see all the details at One.Walmart.com/BenefitsBook.

Get started

If you think the Centers of Excellence program could help you, call the number on your plan ID card to talk to your health care advisor.

COE services and locations

Cardiac

- **Cleveland Clinic**
Cleveland, Ohio
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Virginia Mason Medical Center**
Seattle, Washington

Weight loss surgery

- **Emory University Hospital**
Atlanta, Georgia
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Intermountain Healthcare**
Salt Lake City, Utah
- **KC Bariatric**
Lenexa, Kansas
- **Northeast Baptist Hospital**
San Antonio, Texas
- **Northwest Medical Center**
Springdale, Arkansas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **University Hospitals**
Cleveland, Ohio

Spine surgery

- **Emory University Hospital**
Atlanta, Georgia
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Carolina Neurology & Spine Associates (CNSA)**
Charlotte, North Carolina
- **Mercy Hospital Springfield**
Springfield, Missouri
- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota
- **Memorial Hermann-Texas Medical Center**
Houston, Texas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **Virginia Mason Medical Center**
Seattle, Washington

Breast, lung, colorectal, prostate, or blood cancer

- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota

Hip and knee replacements

- **Geisinger Medical Center**
Danville, Pennsylvania
- **Johns Hopkins Bayview Medical Center**
Baltimore, Maryland
- **Kaiser Permanente Irvine Medical Center**
Irvine, California
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota
- **Mercy Hospital Springfield**
Springfield, Missouri
- **Northeast Baptist Hospital**
San Antonio, Texas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **Scripps Mercy Hospital**
San Diego, California
- **University Hospitals**
Cleveland, Ohio
- **Virginia Mason Medical Center**
Seattle, Washington

Organ and tissue transplants (except cornea and intestinal)

- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota

Fertility services

- **Kindbody Signature Clinics**
Over 30 state-of-the-art clinics nationwide