



2021 Walmart Centers of Excellence

Get access to the best care for serious conditions.

If you're facing a major health condition, we've got you covered.

Walmart's Centers of Excellence (COE) program gives you access to world-class medical specialists. COE doctors provide many services, including:

- Certain heart surgeries, like cardiac bypass and valve replacements
- Certain spine surgeries, like spinal fusion, discectomy, and bulging discs*
- Hip and knee replacements**
- Medical record review—for breast, lung, colorectal, prostate, and most blood cancers (like leukemia)—to see if it makes sense for you to visit a COE hospital
- Certain weight loss surgeries, like gastric bypass, gastric sleeve, and bariatric surgeries*
- Organ and tissue transplants (except cornea and intestinal)*
- Review of MRI and CT scans, which are automatically provided for outpatient services

*Spine surgeries, weight loss surgeries, and transplant care are covered only at designated COE hospitals. Also, weight loss surgeries are covered at the regular benefit level of 75% after you meet your annual deductible, and no travel benefits are provided.

**Hip and knee replacements are covered at designated COE at 100%, but covered at 50% anywhere else, including other hospitals in your plan's network.

Most of these conditions are covered at 100% before meeting your deductible. If you're enrolled in the Saver Plan, IRS rules require you to meet your annual deductible first. Travel benefits are also provided for certain COE services.

Most of the services in the COE program are available to associates and dependents enrolled in the Premier Plan, Saver Plan, Contribution Plan, or a Local Plan. If you're enrolled in a Local Plan, or if you work in central Florida, Dallas/Fort Worth, or northwest Arkansas, different COE providers may be available. There are also some restrictions on what's available, depending on the nature and seriousness of the services offered. Weight loss surgery is available to associates, spouse/partner, and/or dependents who have been enrolled in one of these plans for at least 12 months and are at least 18 years of age. You can learn more at One.Walmart.com/COE, and see all the details at One.Walmart.com/BenefitsBook.

Get started

If you think the Centers of Excellence program could help you, call the number on your plan ID card to talk to your health care advisor.

COE services and locations

Cardiac

- **Cleveland Clinic**
Cleveland, Ohio
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Virginia Mason Medical Center**
Seattle, Washington

Weight loss surgery

- **Geisinger Medical Center**
Danville, Pennsylvania
- **Northeast Baptist Hospital**
San Antonio, Texas
- **Northwest Medical Center**
Springdale, Arkansas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **Scripps Mercy Hospital**
San Diego, California
- **University Hospital**
Cleveland, Ohio

Spine surgery

- **Emory University Hospital**
Atlanta, Georgia
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Carolina Neurology & Spine Associates (CNSA)**
Charlotte, North Carolina
- **Mercy Hospital Springfield**
Springfield, Missouri
- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota
- **Memorial Hermann-Texas Medical Center**
Houston, Texas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **Virginia Mason Medical Center**
Seattle, Washington

Breast, lung, colorectal, prostate, or blood cancer

- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota

Hip and knee replacements

- **Emory University Hospital**
Atlanta, Georgia
- **Geisinger Medical Center**
Danville, Pennsylvania
- **Johns Hopkins Bayview Medical Center**
Baltimore, Maryland
- **Kaiser Permanente Irvine Medical Center**
Irvine, California
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota
- **Mercy Hospital Springfield**
Springfield, Missouri
- **Northeast Baptist Hospital**
San Antonio, Texas
- **Ochsner Medical Center**
New Orleans, Louisiana
- **Scripps Mercy Hospital**
San Diego, California
- **University Hospital**
Cleveland, Ohio
- **Virginia Mason Medical Center**
Seattle, Washington

Organ and tissue transplants (except cornea and intestinal)

- **Mayo Clinic Arizona**
Phoenix, Arizona
- **Mayo Clinic Florida**
Jacksonville, Florida
- **Mayo Clinic Minnesota**
Rochester, Minnesota