2019 Walmart Centers of Excellence
Get easy access to the best care for serious conditions
If you’re facing a major health change, we’ve got you covered.

Walmart’s Centers of Excellence (COE) program gives you easy access to world-class medical specialists.

COE doctors provide many services, including:

• Certain heart surgeries, like cardiac bypass and valve replacements

• Certain spine surgeries, like spinal fusion, discectomy, and bulging discs*

• Hip and knee replacements**

• Medical record review—for breast, lung, colorectal, prostate, and most blood cancers (like leukemia)—to see if it makes sense for you to visit a COE hospital

• Certain weight loss surgeries, like gastric bypass, gastric sleeve, and bariatric surgeries*

• Organ and tissue transplants (except kidney, cornea, and intestinal)*

• Review of X-ray, CT, and other scans, which are automatically provided for outpatient services

• Surgeries not performed at a COE facility are considered out-of-network.

*Spine surgeries, weight loss surgeries, and transplant care are covered only at designated COE hospitals. Also, weight loss surgeries are covered at the regular benefit level of 75% after you meet your annual deductible, and no travel benefits are provided.

**Hip and knee replacements are covered at designated COE at 100%.
Most of these conditions are covered at 100% before meeting your deductible. If you’re enrolled in the HSA Plan, you must first meet your annual deductible. Travel benefits are also provided for certain COE services.

Most of the services available under the COE program are available to associates and dependents enrolled in the Associates’ Medical Plan, subject to important conditions relating to the nature and the seriousness of the services offered. Weight loss surgery is available only to associates and spouse/partners enrolled in one of the HRA plans, the HSA Plan, the Select Network Plan, or one of the ACP options. Children aren’t eligible for weight loss surgery regardless of age. You can learn more at WalmartOne.com/COE

Get access

If you believe you could benefit from the Centers of Excellence program, call the number on your plan ID card to reach your health care advisor.

NOTE: If you’re enrolled in an Accountable Care Plan, please contact your health care advisor for the COE providers available for your plan.
Cardiac
• Cleveland Clinic
  Cleveland, Ohio
• Geisinger Medical Center
  Danville, Pennsylvania
• Virginia Mason Medical Center
  Seattle, Washington

Weight loss surgery
• Geisinger Medical Center
  Danville, Pennsylvania
• Northeast Baptist Hospital
  San Antonio, Texas
• Northwest Medical Center
  Springdale, Arkansas
• Scripps Mercy Hospital
  San Diego, California
• University Hospital
  Cleveland, Ohio

Spine surgery
• Emory University Hospital
  Atlanta, Georgia
• Geisinger Medical Center
  Danville, Pennsylvania
• Mercy Hospital Springfield
  Springfield, Missouri
• Mayo Clinic Arizona
  Phoenix, Arizona
• Mayo Clinic Florida
  Jacksonville, Florida
• Mayo Clinic Minnesota
  Rochester, Minnesota
• Memorial Hermann-Texas Medical Center
  Houston, Texas
• Virginia Mason Medical Center
  Seattle, Washington

Breast, lung, colorectal, prostate, or blood cancer
• Mayo Clinic Arizona
  Phoenix, Arizona
• Mayo Clinic Florida
  Jacksonville, Florida
• Mayo Clinic Minnesota
  Rochester, Minnesota
Hip and knee replacements

- Emory University Hospital
  Atlanta, Georgia
- Johns Hopkins Bayview Medical Center
  Baltimore, Maryland
- Kaiser Permanente Irvine Medical Center
  Irvine, California
- Mayo Clinic Florida
  Jacksonville, Florida
- Mayo Clinic Minnesota
  Rochester, Minnesota
- Mercy Hospital Springfield
  Springfield, Missouri
- New England Baptist Hospital
  Boston, Massachusetts
- Ochsner Medical Center
  New Orleans, Louisiana
- Scripps Mercy Hospital
  San Diego, California
- University Hospital
  Cleveland, Ohio
- Virginia Mason Medical Center
  Seattle, Washington

Organ and tissue transplants
(except kidney, cornea, and intestinal)

- Mayo Clinic Arizona
  Phoenix, Arizona
- Mayo Clinic Florida
  Jacksonville, Florida
- Mayo Clinic Minnesota
  Rochester, Minnesota