

OVERVIEW OF SCS REMEDIATION PROCESS

Remediation is the formal process of improving the facility's compliance. Normally, a facility's rating will be upgraded only after an ordinary full-scope audit in the ordinary course.

Remediation which has taken place after the initial assessment of the report and which is verified by the relevant audit firm or the third-party audit program will be reviewed for acceptance and the possibility of an upgraded facility color rating. Evidence of remediation outside the program's normal audit cycle will be accepted only if the current facility rating is Yellow or Orange.

The Global Supplier Compliance team will review the remediation for possibility of upgrading the facility color. While submitting the information to upgrade the facility rating, suppliers should follow the below steps.

1 REVIEW YOUR AUDIT REPORT AND YOUR SUPPLY CHAIN SECURITY RISK

It is the supplier's responsibility to take all necessary steps to demonstrate compliance to Walmart Standards for Supplier. Supplier should review the non-compliances resulting from Supply Chain Security (SCS) audit conducted for the facility.

- ❖ Engage with facility to adopt Remediation
- ❖ Review the Guidance on Remediation relevant to the selected audit option. Refer Step 2 below.
- ❖ Based on the audit option selected, facility to work with the respective audit firm or the third-party audit program to remediate the risks / non-compliances identified in the audit report.
- ❖ Ensure remediation is reviewed and verified by the audit firm or the third-party audit program. Provide evidence of completion as required.
- ❖ Ensure oversight on your supply chain, continuously monitor your compliance in accordance with security principles and maintain a safe and secure supply chain.

2 REVIEW THE GUIDANCE ON REMEDIATION

[Click on each audit options below to know more about their end-to-end remediation process and requirements](#)

[Walmart SCS Audits](#)



[At present, remediation does not apply to Small Supplier Program](#)

[Approved Third-Party Programs](#)



3 SUBMIT REMEDIATION TO WALMART

Submit verified remediation and the latest audit report via email at least 90 days before audit expiry. Provide the Walmart Factory ID number, factory name, supplier ID and supplier name in your email and send it to appropriate email address below:

- ❖ Suppliers based in North, South & Central America: rssfam@walmart.com
- ❖ Suppliers based in China & Far-East: rssfaccn@walmart.com
- ❖ Suppliers based in India, Europe, Africa, Middle East and all other countries: rssfain@walmart.com