

Getting Started with the Worldwide Responsible Accredited Program (WRAP)

QUICK FACTS

- Applicable to sewn products
- Audits conducted globally
- Certification scheme
- Not a membership organization
- Accepted by both Flipkart Group RS (Responsible Sourcing) & SCS (Supply Chain Security) as the audit includes C-TPAT



WRAP is the world's largest independent factory-based social compliance certification program for the sewn products sector, including apparel, footwear, mills, leather goods, luggage and medical gloves, travel goods and accessories. WRAP is dedicated to promoting safe, lawful, humane and ethical manufacturing around the world through certification

and education. WRAP focuses on 12 principles: (1) Compliance with Local Laws, (2) Prohibition of Forced Labor, (3) Prohibition of Child Labor, (4) Prohibition of Harassment or Abuse, (5) Compensation & Benefits, (6) Hours of Work, (7) Prohibition of Discrimination, (8) Health & Safety, (9) Freedom of Association, (10) Environment, (11) Customs Compliance, and (12) Security.

MEMBERSHIP

WRAP is not a membership organization.

WRAP SUPPORT

Learn more about WRAP's Certification Program [here](#). Suppliers can [register facilities](#) to participate in the certification program, or facilities can register directly. Facilities have access to their current or historic audit reports after logging into WRAP's platform. Suppliers can ask facilities or WRAP to share reports with them.

GENERAL INFORMATION

English	http://wrapcompliance.org/
Chinese	http://www.wrapcompliance.org/zh/home
Spanish	https://wrapcompliance.org/es/
Bangla	https://wrapcompliance.org/bn/
German	https://wrapcompliance.org/de/

SUPPORT BY LOCATION

USA	Phone: +1-703-243-0970 Email: info@wrapcompliance.org
Latin America	Phone: +1-703-243-8795 Email: mescobarhertzoff@wrapcompliance.org
Greater China	Phone: +852-2730-2381 Email: bhui@wrapcompliance.org
Bangladesh	Phone: +880-1719-412507 Email: knahar@wrapcompliance.org
Indonesia/ Malaysia	Phone: +62-813-1444-1619 Email: ntriani@wrapcompliance.org
India/Sri Lanka	Phone: +91-98212-12814 Email: ktramakrishnan@wrapcompliance.org
Southeast Asia – Thailand	Phone: +66-8-3033-1004 Email: bseliger@wrapcompliance.org
ASEAN/Vietnam	Phone: +84-9-0398-0015 Email: knguyen@wrapcompliance.org
Europe	Phone: +49-172-455-83-40 Email: gleppink@wrapcompliance.org
Middle East & Africa	Phone: +66-8-3033-1004 Email: bseliger@wrapcompliance.org
Pakistan	Phone: +92-32125-58123 Email: thussain@wrapcompliance.org

Visit the

Flipkart Responsible Sourcing Compliance Hub

for additional requirements, access to resources, training and answers to common questions.



SUPPORT BY LANGUAGE

English	Phone: +1-703-243-0970 Email: info@wrapcompliance.org
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Spanish	Phone: +1-703-243-8795 Email: MEscobarHertzoff@wrapcompliance.org
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Hindi/ Tamil	Phone: +91-98212-12814 Email: ktramakrishnan@wrapcompliance.org
Urdu	Phone: +92-32125-58123 Email: thussain@wrapcompliance.org
Thai	Phone: +66-8-3033-1004 Email: bseliger@wrapcompliance.org
Dutch/German	Phone: +49-172-455-83-40 Email: gleppink@wrapcompliance.org

SHARE FACILITY REPORTS WITH FLIPKART

Provide visibility to facility information and audit reports to Flipkart Group with the steps below.

Step 1: Request to list Flipkart Group as buyer in the WRAP certification platform.

If a facility starts online application with WRAP, choose Flipkart Group as a buyer. If the facility has finished the online application or is certified, send an email request to hmei@wrapcompliance.org to list Flipkart Group as a Buyer in the WRAP certification platform.

Step 2: Download the Audit Report and Certificate

Confirm the supplier and Flipkart Group are listed as buyers for the facility. The audit report and certificate can be downloaded and shared with Flipkart Group.

Additional Requirements

To be accepted by Flipkart Group:

1. The audit must be conducted by an APSCA-certified auditor on behalf of an [APSCA member firm](#). Confirm with APSCA [and](#) your selected program that the approved firm and auditor(s) are in good standing.
2. Audits must be conducted as semi-announced (within a window of time) or fully unannounced beginning August 1, 2024.

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Have additional questions?

Contact – rsgscin@flipkart.com