

Getting Started with an Approved Audit Program: ICTI Ethical Toy Program (IETP)



QUICK FACTS

- Applicable to hard goods including all toys, entertainment, juvenile, gifting, seasonal, and packaging products
- Audits conducted globally
- Certification scheme
- Capability building training and support provided to all factories
- Membership available / not required

ICTI Ethical Toy Program (formerly ICTI CARE Process) is an internationally-accepted ethical supply chain program for the global toy, play, entertainment, juvenile, seasonal and gifting industries, as well as printing and packaging suppliers. Factories can achieve IETP Certification and training, education and support is provided to all factories to address social compliance issues, improve labor standards and make continuous improvements in their business. IETP Certification successfully reduces the number of audits a factory may be requested to undergo, saving toy factories time and money. For more information, view [IETP's factory program](#), instructions on [how to get certified](#), and additional [factory resources](#).

MEMBERSHIP

IETP is globally available to suppliers manufacturing hard goods including toy, play, child, baby, education, entertainment, seasonal, promotional and gifting products, as well as printing and packaging suppliers. Brands and retailers can also become Ethical Toy Program Buyer Members. Members have access to the IETP online supply chain management tool (Connect). Membership is not required for participation in this program for Walmart. Walmart is currently an ICTI Ethical Toy Program Buyer Member.

IETP SUPPORT

SUPPORT

Technical Assistance	Email: info@ethicaltoyprogram.org Phone: +852 2111 2462 (Hong Kong Office)
General Information	www.ethicaltoyprogram.org/en (English) www.ethicaltoyprogram.org/zh (Chinese)
Support - English	Email: info@ethicaltoyprogram.org Phone: +852 2111 2462
Support - Chinese	Email: info@ethicaltoyprogram.org Phone: +852 2111 2462
Support – Japanese, Spanish, Portuguese, French-Canadian	info@ethicaltoyprogram.org



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Visit the **Responsible Sourcing Academy** for access to resources, training and answers to common questions.

SHARE FACILITY REPORT WITH WALMART

Provide visibility to facility information and audit reports to Walmart through the ICTI Ethical Toy Program Connect platform.

Step 1: Access the Connect platform.

Register to join the [IETP Connect Platform](#). (Suppliers may choose to become a [Buyer Member](#), which provides access to manufacturing facility reports among other benefits. Buyer membership is not required by Walmart.)

Step 2: Establish a trading relationship.

Instruct facilities to initiate a trading relationship with Walmart in Connect using Walmart's Brand ID (B000012). In Connect, navigate to "Ethical Sourcing – Trading Relationship Management". Member suppliers may also initiate a trading relationship with the facility by searching the database for the facility by name or by the Connect factory ID.

Step 3: Download the audit report and Seal of Compliance.

Non-member suppliers may request an audit report directly from the facility. IETP advises all users to verify the authenticity of audit reports and seals shared outside the platform by visiting the [Factory Lookup](#) page on the IETP website or by validating through Connect.

Instructions to Submit an Audit to Walmart*

**To be accepted by Walmart, the audit must be conducted by an APSCA-registered auditor on behalf of an APSCA member firm. View APSCA audit firms [here](#). Confirm with your selected program that the approved firm and auditor are in good standing with APSCA.*



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Have additional questions? Contact the Supplier & Facility Administration team:
[North, South, Central America](#)
[China & Far East](#)
[All other countries](#)

