

Responsible Sourcing - Ethics & Compliance Team



Responsible Sourcing Appeals of Adjudication Findings

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Introduction

Suppliers may request reconsideration of adjudication committee decisions. To do so, suppliers must first specifically identify material errors or omissions in the adjudication proceeding or include material evidence that was not previously considered by the adjudication committee.

All requests must clearly state the basis for reconsideration and should include supporting documentation when applicable.

Communication of an adjudication decision would have been provided to the supplier and/or facility via email from rsgscin@flipkart.com. Any other decision from Flipkart Group is not included under this process.

Appeal Process

Timing:

- An appeal can be requested for up to one year after an adjudicated decision.

Process:

- A supplier relevant to the investigation can request an appeal of the adjudication decision by emailing rsgscin@flipkart.com.
- The **supplier** must provide the following:
 1. Original case/adjudication decision,
 2. Grounds for appeal, and
 - A. Material errors that resulted in the investigation finding/decision
AND/OR*
 - B. Material omissions in the adjudication proceeding
 3. Documentation and evidence supporting the issue appealed.
- Incomplete requests for appeals will not be accepted or reviewed. In all cases, the sole approval authority for appeal requests is Responsible Sourcing Compliance.

**Grounds listed are the only eligible reasons for appeal*

[Help doc available here](#)