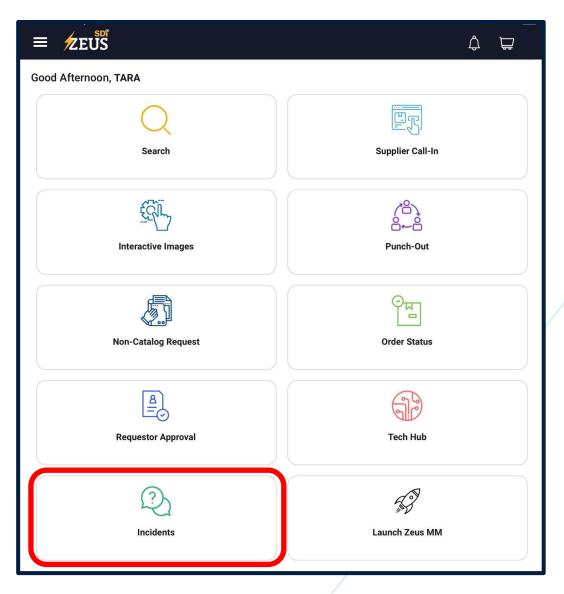
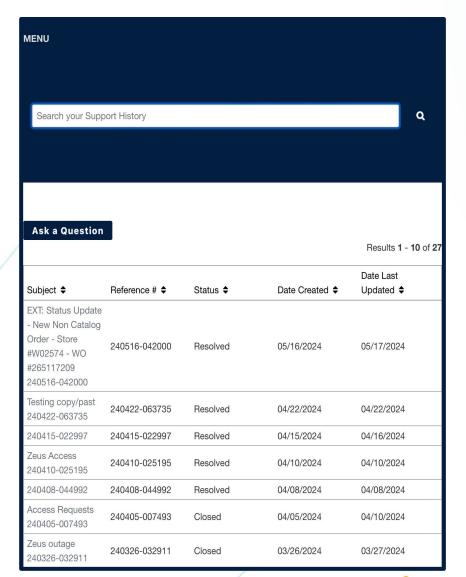
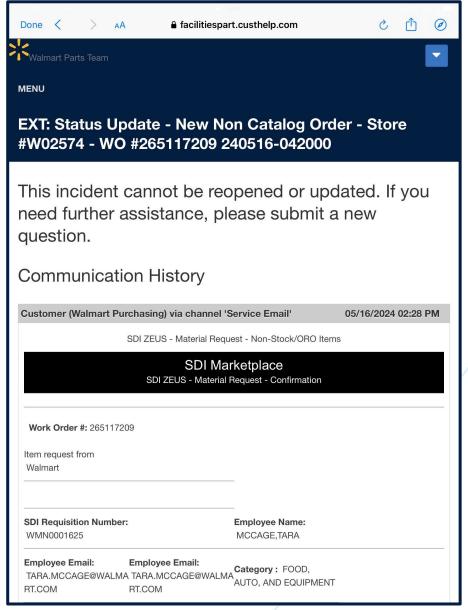
## **Incident Tile**

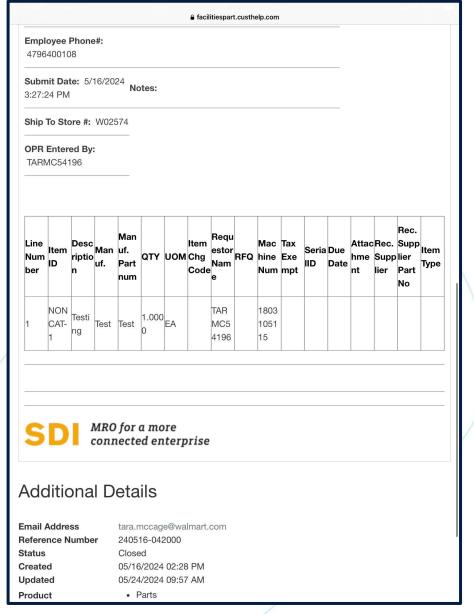






## **Incident Tile - Details**





When you click into an incident, you will be able to see the entire message history.

If it has been less than 14 days from incident close, you will be able to add notes. Doing this will automatically reopen the incident.

If it has been more than 14 days from incident close, you will see the note like the first screenshot. You will have to open a new incident.

